You can use this guide to manually configure a Windows 10 PC or laptop to connect to the wireless services eduroam.

- An automatic configuration tool SecureW2 is available online, try this first!

Usernames for connecting to wireless must include the @abdn.ac.uk part. Your username (eg u99jb19) would look like u99jb19@abdn.ac.uk when configuring wireless. Be aware that using SecureW2 more than once will override previous settings.

Which service should I use?

eduroam

- eduroam is the recommended default wireless service for all staff and students. It provides staff and students with authenticated access to the University of Aberdeen’s wireless network. It also permits access to wireless networks at other participating institutions. All that is required is a University of Aberdeen username and password.

- visitors from participating institutions (see www.eduroam.org) can access the University of Aberdeen wireless network using credentials provided by their home organisation.

Note: When connecting, you will also see the uoa-corporate service. This is not available for general access. In some campus locations you may also see Aberdeen-city-connect, which is an unencrypted public wi-fi service for casual visitors.

Before you start, check the following:

- You have a current University of Aberdeen username and password, or a username and password for a participating eduroam institution.

- You are running Windows 10.

- You have administrator rights on your laptop or PC.

- You have up-to-date anti-virus software and up-to-date wireless adapter drivers.

Note: When connecting to our wired services, you are bound by Conditions for using IT Facilities, available online for students and staff.

Step 1: Set up connection

1. Right-click the Wireless icon in the taskbar, then select Open Network and Sharing Center from the menu.
2. Click the link to **Set up a new connection or network**.

3. Select the option to **Manually connect to a wireless network**, then click **Next**.

4. The **Manually connect to a wireless network** window opens.
   
   – **Network name**: type **eduroam**
     
     This is case sensitive and must appear in lower case e.g. eduroam
   
   – **Security type**: **WPA2-Enterprise**.
   
   – **Encryption type**: **AES**
   
   – **Tick Start this connection automatically**
   
   – **Click Next**

5. **Click Change connection settings**.

6. The eduroam **Wireless Network Properties** dialog box opens. Ensure that:
   
   – The **Connect automatically when this network is in range** checkbox is **ticked**.

   – The other checkboxes should be **unticked**.
Step 2: Security and authentication

1. Click the Security tab at the top of the eduroam Wireless Network Properties dialog.
   - Security type: WPA2-Enterprise
   - Encryption type: AES
   - Choose a network authentication method: Microsoft Protected EAP (PEAP)
   - Tick the Remember my credentials for this connection each time I’m logged on checkbox

2. Click the Settings button.

3. The Protected EAP Properties dialog box opens. Under When connecting, ensure that:
   - Verify the server’s identity by validating the certificate checkbox is ticked.
   - Connect to these servers checkbox is ticked and in the text box, enter radius.abdn.ac.uk
   - Under Trusted Root Authentication Authorities tick the checkbox for GlobalSign Root CA
   - In the dropdown box marked Notifications before connection, select the option Don’t ask user to authorize new servers or trusted CAs

Under Selected Authentication Method, ensure that:
   - Ensure the option for Secured Password (EAP-MSCHAP v2) is selected.
   - Untick the Enable fast reconnect checkbox and leave the remaining checkboxes unticked

4. Click on the Configure… button next to the Select Authentication Method dropdown menu.
5. The EAP MSCHAPv2 Properties dialog box opens.
   - Untick the Automatically use my Windows logon name and password (and domain if any) checkbox.
   - Click OK, then click OK again to return to the eduroam Wireless Network Properties dialog.

Step 3: Advanced settings

1. Click Advanced settings.
   - Tick Specify authentication mode.
   - Select User authentication from the dropdown menu.

2. Click Save credentials:
   - Enter your Username in the form: yourusername@abdn.ac.uk
     - Your username is what you use to login to University networked PCs (e.g. classroom or office desktop PCs). It is not your email address. You must append @abdn.ac.uk to your username, e.g. u99jb19 becomes u99jb19@abdn.ac.uk
   - Password: your usual University password
   - Click OK, then OK again to return to the eduroam Wireless Network Properties dialog.
   - Click OK, then click Close.

Step 4: Connect to eduroam

After a few seconds you will be connected to eduroam. This can take up to 30 seconds depending on network traffic.

Troubleshooting

- Check that you have entered the correct username and password.
- Ensure you follow all the instructions in this guide.

Further information and help

Contact the Service Desk: https://myit.abdn.ac.uk
More information is available online at www.abdn.ac.uk/wireless