Wireless Connection - Windows Phone

You can use this guide to manually configure a Windows phone (7+) to connect to the wireless service eduroam.

Usernames for connecting to wireless must include the @abdn.ac.uk part. Your username (e.g., u01abc9) would look like u01abc9@abdn.ac.uk when configuring wireless. Be aware that using Xpress Connect more than once will override previous settings.

Which service should I use?

eduroam

- eduroam is the recommended default wireless service for all staff and students. It provides staff and students with authenticated access to the University of Aberdeen’s wireless network. It also permits access to wireless networks at other participating institutions. All that is required is a University of Aberdeen username and password.

- Visitors from participating institutions (see www.eduroam.ac.uk) can access the University of Aberdeen wireless network using credentials provided by their home organisation.

Note: When connecting, you will also see the uoa-corporate service. This is not available for general access. In some campus locations you may also see Aberdeen-city-connect, which is an unencrypted public wi-fi service for casual visitors.

Settings

1. Tap the arrow at the top right of the home screen.

2. Scroll down and tap Settings.

3. Tap Wi-Fi.

4. Make sure Wi-Fi networking is On.
5. Choose **eduroam** from the list of available wireless networks.
6. Type your University username and password.

Your username is what you use to login to University networked PCs (e.g. classroom or office desktop PCs). It is not your email address. You must append @abdn.ac.uk to your username, e.g. abc123 becomes **abc123@abdn.ac.uk**

7. Tap **done** - your Windows phone will now connect to eduroam.

**Troubleshooting**

- Check that you have entered the correct username and password.
- Ensure you follow all the instructions in this guide.

**Further information and help**

Contact the Service Desk: [https://myit.abdn.ac.uk](https://myit.abdn.ac.uk)

More information is available online at [www.abdn.ac.uk/wireless](http://www.abdn.ac.uk/wireless)