**MS Teams: Meeting with External Colleagues**

**Teams** is available to all registered UoA staff and students. It is also possible to invite external colleagues to Teams meetings. They do not need to be a guest member of your Team.

This guide steps you through the different ways you can do this.

Please remember that information or files you post on a Teams site may be available to other team members. Teams is for communication related to your job role and should not be used for personal chat not related to your work. Information you record on Teams could be disclosed in response to a freedom of information request or to someone you refer to in Teams chat. Consider the appropriateness of what you record; only record what is relevant and necessary; and do not share anything that impacts on the privacy of individuals. If you are unclear about how and where to appropriately record information, please contact the Information Governance Team at dpa@abdn.ac.uk

What’s the best solution for you?

**Working on a University managed device?**
It’s simplest to use the Calendar in Outlook Desktop App as you will have access to the Global Address List – much easier to invite students! And you may already have external colleagues in your Outlook Contacts.

- Guidance for Outlook Desktop App

**Working on a personal device?**
Use Teams or Outlook Web App (OWA).

- Guidance for Teams
- Guidance for Outlook Web App (OWA)

What else is in this guide?

- Share a link to a meeting
- Join a meeting
- Meeting options (set participant permissions)

**Using Outlook Desktop App**

1. Go to Outlook’s Calendar
2. Click **New Teams Meeting** in the Home tab Ribbon

   If you don’t see this button, it may be because the **Teams Meeting Add in** is not enabled. If you are unsure how to enable the Add-in, please contact the Service Desk.

1. A new **Untitled – Meeting** window opens.

   Notice the details at the foot of the meeting window. Do not delete these details!

2. In the **New Meeting** window, add a **Title**
3. **Add required (and optional) attendees** – Note the max number of participants is currently **300**.
- **External Guests:** Type in the email addresses of the any external guests, separated by semi-colons. Or add them from your personal Outlook Contacts if appropriate

- **UoA staff colleagues and students:** If appropriate, add University of Aberdeen staff colleagues and students to the attendee fields in the usual way

> Remember that the Global Address List contains staff and student email addresses. Be sure you have selected the correct email address. Student email addresses can be identified by the PGR, PGT, and UG suffixes.

> See our Toolkit guide on using the Global Address List.

5. Select the Date, Start and End times as required

6. If required, add further details about the meeting in the main message area

   - For the benefit of external guests, you may want to include a link to Microsoft’s instructions on joining Teams meetings as a guest

   - To attach an agenda or file, select Insert > Attach File from the meeting window ribbon

7. Click Send to send a meeting invite by email to all attendees

   - The meeting invite will include the link to join the meeting via the Teams app or on the web

### Using Teams

1. In MS Teams, select the Calendar

2. Select + New Meeting (top right)

3. In the New Meeting window, add a Title

4. **Add required (and optional) attendees** – Note the max number of participants is currently 300.

   - **External Guests:** Type the email addresses of the any external guests separated by semi-colons

     As you type, you may briefly see a prompt saying No results found. Check spelling or try another name. Ignore this and continue typing. Once you have typed the email address in full, click the Invite option that appears below the address field:

     ![Invite option](image)

     This populates resolves the email address in the address field:
- **UoA staff colleagues and students**: If appropriate, add University of Aberdeen staff colleagues and students to the attendee fields in the usual way

  Remember that the Global Address List contains staff and student email addresses. Be sure you have selected the correct email address. Student email addresses can be identified by the PGR, PGT, and UG suffixes.

  ![Screen Shot](https://example.com)

  See our [Toolkit guide on using the Global Address List](#).

5. Select the **date and time** as required
6. Add details if required.
   - For the benefit of external guests, you may want to link to [Microsoft’s instructions on joining Teams meetings as a guest](#).
7. Click **Send** to create a meeting and send a meeting invite by email
8. The meeting invite will include a **link** to join the meeting via the Teams app or on the web

**Using Outlook Web App (OWA)**

1. Launch OWA – [https://outlook.com/abdn.ac.uk](https://outlook.com/abdn.ac.uk)
2. Go to the **Calendar** and click **New event** (top left)
3. In the new Meeting window, add a **Title** and select the **date, start and end** time as required.
4. Halfway down the meeting window, click to toggle on the **Teams meeting** button to include online joining instructions.

![Screen Shot](https://example.com)

5. Click in the **Invite attendees** field – Note the max number of participants is currently **300**.
   - **External Guests**: Type the email addresses of the any external guests separated by semi-colons
   - **UoA staff colleagues and students**: If appropriate, add University of Aberdeen staff colleagues and students to the attendee fields in the usual way

  Remember that the University address list contains staff and student email addresses. Be sure you have selected the correct email address. Student email addresses can be identified by the PGR, PGT, and UG suffixes. Here’s our quick tip for finding students in OWA:

  i. **Students**: To find a student’s email address, type in their **last name** followed by a **space**, then the **first initial of their first name**, for example: smith c.
ii. This will bring up the option to **Search Directory** – click **Search Directory**

![Search Directory](image)

iii. Select the appropriate student from the list of results.

![Student list](image)

See our [Toolkit guide on using the Global Address List](#) for more.

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6. If required, add further details about the meeting in the **Add a description**... field and attach a document.

   - For the benefit of external guests, you may want to link to Microsoft’s instructions on joining Teams meetings as a guest.

7. Click **Send** (top left)

### Share a link to a meeting

This can be useful when you want to contact a large group (max 300) and already have a mailing list you can use, for example contacting students via a class email list.

1. Create a Teams meeting using Outlook, Teams, or OWA – as described above

2. You will need to add **at least one attendee address** to create the meeting and generate a link

   - For example, you could use a staff colleague’s University email address

   **Note:** This person does not have to attend the meeting, but they **will** receive the invitation, so always check with them first

3. Complete the other meeting details as required and click **Send**.

4. Open the meeting you have just created, right-click on the **Click here to join the meeting** link and select **Copy link** from the pop-up menu.

5. Then paste the link as required, for example into a mailing list message.

**Note:** If your account is enabled for Microsoft Audio Conferencing¹ a dial-in phone number and conference ID will appear under the Join Teams Meeting link when you schedule a meeting. This allows participants to call in by phone (incurring usual telephony costs).

### Meeting Options

When you schedule a Teams meeting, you (as Organiser) can assign permissions for participants. For further guidance, see **Appendix** on page 6.

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¹ To request that your account be enabled for Microsoft Audio Conferencing, contact the IT Service Desk
Joining the Meeting

1. **You** can join the meeting from your Teams Calendar, or from Outlook or OWA.
   - In **Teams**, go to the **Calendar**, click on the meeting and then **Join** in the pop-up window.
   - In **Outlook**, go to the **Calendar** and open the meeting, then click the **Join Teams Meeting** button on the ribbon, or the **Click here to join the meeting** link in the invite window.
   - In **OWA**, go to the **Calendar** click on the meeting and then **Join** in the pop-up window or open the meeting and use the **Click here to join the meeting** link in the invite window.

2. **External guests** will receive an email invite with a **Click here to join the meeting** link:

   ![Join on your computer or mobile app](image)

   Once guests click on the link, they can join the meeting in one of three ways:
   - Launching the Teams app if their organisation is already using Teams
   - Downloading and using the Teams app – this can be on a computer or mobile device
   - Joining on the web by continuing in the browser.

3. During the meeting, participants can:
   - Use audio/video if available to them
   - Click the **Conversation** icon to open the **Meeting chat** pane and chat with other participants

**During the meeting**

See our [Quick guide to Meetings](#) for more details on the controls and roles within a meeting, and in particular the options that the organiser or a presenter can use.

**Help and Support**

See [Guides and Links](#) in our MS Teams resource on Toolkit or contact the IT Service Desk:

[https://myit.abdn.ac.uk](https://myit.abdn.ac.uk)
Appendix: Meeting Options

When you schedule a Teams meeting, you are the Organiser. By default, all other participants are Presenters and can share content during the meeting, admit people from the lobby, and start or stop recordings.

This is not always ideal, so it’s a good idea to limit the number of privileged users, particularly when many participants are joining a meeting.

Assigning permissions when scheduling a meeting

Using Outlook Desktop App

Set up the meeting as described above – but before sending the invitation, Ctrl + click the Meeting Options link at the foot of the meeting window.

This launches the Meeting Options window in your web browser.

- Choose who can bypass the lobby: Everyone; People in my organization, trusted organizations and guests; People in my organization and guests; People in my organization; People I invite (Turn Off Allow Forwarding in the meeting invite) or Only me.

- If your meeting has a call-in option, you can choose if callers can bypass the lobby and if they are announced when joining or leaving

- Choose who can present: Everyone; People in my organization and guests; Specific people; or Only me.

  If you select Specific People, you can then choose which of your participants can present.

- Choose whether to Allow mic for attendees or not. (This does not apply to presenters)

- Choose whether to Allow camera for attendees or not. (This does not apply to presenters)

- Choose whether to set Allow meeting chat to: Enabled; Disabled or In-meeting only

- Choose whether to Allow reactions or not.

- Click Save to save your Meeting Options.

Using Teams or Outlook Web App (OWA)

Currently, in Teams and OWA, the Meeting Options link does not appear until after you have saved or sent your meeting invitation. It is likely this feature will be added in the future. Meantime:

- Set up the meeting as described above and save send it.

- Return to your meeting and open it for editing. You will now see the link for Meeting Options.

- Follow the steps as above, then save or update the meeting.