

“What is my digital identity at The University of Aberdeen?”

At University you will have different credentials assigned to you for accessing various systems, tools and facilities. These include things like your email account, the Student Portal, The Library, MyAberdeen and eRegistration. This quick guide should provide you with a better understanding of your digital identity at The University of Aberdeen.

Your Name

Example - Joe Bloggs

Your full name may be requested on certain systems or pieces of work during your time at University, this should be your full legal name. For example, Joe Bloggs.

Your Computing Account

Example Username - u01jb17

Your computing account allows you to access IT services on the University of Aberdeen network. Usernames may vary a little, so here are a few examples: **Undergraduate username** - u01jb17, **Taught Postgraduate username** - t01jb17 or **Research Postgraduate username** - r01jb17

Use your computer username and password to access:

- Your University email account providing is followed with **@abdn.ac.uk**.
- IT Classroom facilities - Windows 10 PCs running a wide range of applications including Microsoft Office 2016.
- Personal file space on the University network – you’ll hear this referred to as the H: drive or home directory. Use it for storing all of your course documents and files.
- Virtual Learning Environment - MyAberdeen
- Box of Broadcasts - BoB
- Student Hub
- Wireless network eduroam providing it is followed with **@abdn.ac.uk**.

Your Email Account

Example Username - j.bloggs2.17@abdn.ac.uk

Your email account allows you to access mail at <https://outlook.com/owa/abdn.ac.uk>.

- 50GB mail storage
- Compatible with mobile devices – see [configuration guides](#)
- Online address book of all Aberdeen University students
- Calendar facility and all course correspondence

Your Student ID Number

Example ID - 51012345

For returning students your **8 digit ID number** will be on your student ID card, for new students this is the **8 digit number** on the front of the Certificate of Acceptance for Studies letter you received from the Admissions Office. This can be used for:

- [eRegistration](#)
- Student ID card, which can be used to swipe into buildings and printers on campus
- Some services at the University such as [Assistive Technology](#) or [The Library](#)
- Essays or exams may require your student ID number

Further Help and Support

The IT Service Desk is your first point of contact for IT support at the University.

- Email us servicedesk@abdn.ac.uk
- If you are using a Classroom PC or using the University's wireless network, you can contact us by [logging into MyIT](#) - your online self service facility. From here you can log a new call with us, update your call with new information, and check the progress of any open calls you have logged.
- Alternatively, you can visit us in Edward Wright Room G84 in Old Aberdeen. On the Foresterhill campus, you'll find us in Polwarth Building Room 1:122. During term time, we also have drop-in desks in The Hub.