Windows 10 – Mapping a Network Drive

Required information

Before you can map to a departmental network drive, you need to have been granted permission to access the drive. Please complete the Request Form in MyIT with the following details:

- Are you requesting for you or someone else?
- Your/their username
- Full path to the shared drive, eg \uoa.abdn.ac.uk\global\admin\dit
- Additional directories (if applicable, eg Service Management)
- Whether the access is to be Read Only or Read / Write access

Once permissions have been granted to the network share, it does not automatically appear in the drive list; you need to map it manually. Your PC must be on the University network, ie on campus or connected using f5 VPN.

Mapping the Drive

1. Navigate to This PC
   - either by clicking the Windows Start button and typing This PC
   - or clicking the File Explorer icon on the taskbar, then This PC from the left menu.

2. Click Map Network Drive in the top menu bar under Computer.

3. Click the dropdown arrow in the Drive box and select one of the available Drive letters.

   Note: some departments allocate a letter to a specific drive, so it might be worth checking the drive letter on a colleague’s PC.

4. In the folder box, type the path to the network share.

   Note: Ensure that you proceed the filepath with \\n
5. Tick Reconnect at sign-in.

6. Click Finish.

The network drive will open on your PC displaying the folders and files stored in that location. From now on, the drive will automatically be mapped each time that you log on to that PC. Please note that the drive may appear with a cross next to it. If this happens, try double clicking on it to check if you do have access to the drive. If you log on to a different PC, you will need to map the drive again.

For further information and help, please contact the IT Service Desk: myit.abdn.ac.uk