

Remote Access - Direct Access (Staff)

What is Direct Access?

Direct Access seamlessly connects your University owned and managed Windows laptop to the University network whenever you are off campus and have an internet connection.

Direct Access is a secure, always-on connection to the University network and resources.



What do I have access to?

With Direct Access you have access to all the facilities you have while on campus. The only difference you might notice is that off-campus access may be slower, depending on the speed of your internet connection.

How does it work?

Direct Access connects automatically to the University network as soon as you connect to the internet; you do not need to login or out.

Is it secure?

Yes. Direct Access employs secure network authentication and encryption.

What laptop specification do I need?

- University owned and managed laptop
- Windows 10 or above
- Web browser proxy must be set to <http://www.abdn.ac.uk/local/autoproxy.php>
- Direct Access is not available for older versions of Windows or for Macs.
Note: This will already be set if you have used your laptop to access the web from on-campus.

Who can use Direct Access?

Any member of **staff** or **research postgraduate** student who has a University laptop that meets the required specification as above.

How do I get Direct Access?

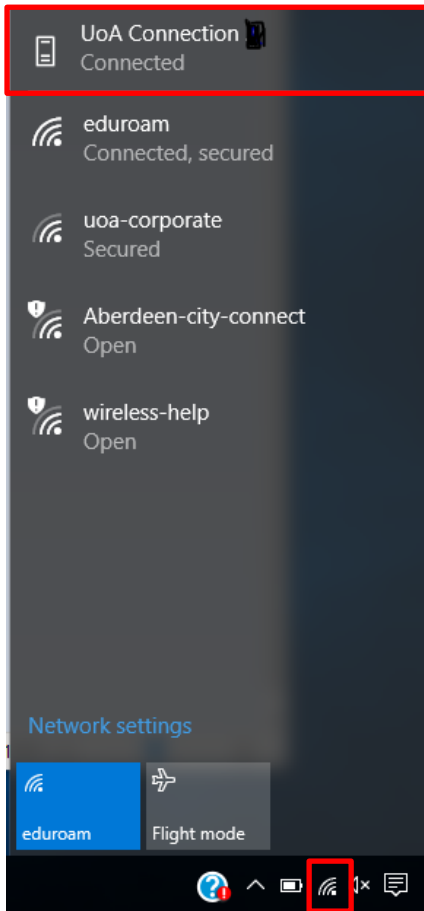
New laptops: We will enable Direct Access on all new University owned and managed Windows laptops.

Existing laptops: It's already there! We have remotely enabled Direct Access on all University owned and managed laptops that meet the required specification.

How do I know if Direct Access is enabled on my laptop?

You will see the **UoA Connection** as one of the options when you click on the wireless icon in your laptop's system tray and view if the status is connected.

Windows 10:



What can go wrong?

You don't see your network drives?

If this is the first time you have tried to use Direct Access, you may need to restart your laptop a few times.

There's a red & white cross or yellow warning symbol over the system tray icon.

This means the connection has failed, or there is a problem with the network.

Contact the IT Service Desk for advice – servicedesk@abdn.ac.uk or <https://myit.abdn.ac.uk>

You can't connect to local or home network devices.

Because Direct Access connects directly to the University network, you may be unable to access a device (such as a printer) connected to a local or home network. This does not prevent you using a local printer plugged directly into your laptop.