

Anti-virus – ESET on Mac OS 10.15+

The University of Aberdeen uses **ESET Endpoint Antivirus software (ESET)** to protect University managed Apple Macintosh computers running macOS 10.15+ against viruses, spyware and other malicious software.

Malicious software can try to install itself on your computer any time you connect to the Internet, or when you install a program using removable media. Once installed, it may not be immediately apparent as it can be programmed to run at unexpected times.



ESET prevents malicious software from infecting your computer via:

- **Real-time protection**

By default, ESET Endpoint Antivirus is configured to monitor your computer all the time and will alert you when a virus or other malicious software attempts to install or run on your computer.

- **Automatic scan**

A full system scan is scheduled to run automatically at regular intervals.

- **Manual scan**

You can also manually use ESET Endpoint Antivirus to scan your whole MAC or specific drives, files or folders for potential threats that might put your computer at risk.

Common symptoms of an infection

The presence of malware on your computer may not always be immediately obvious, so it's important to run regular scans; however, some of the more common symptoms are listed below.

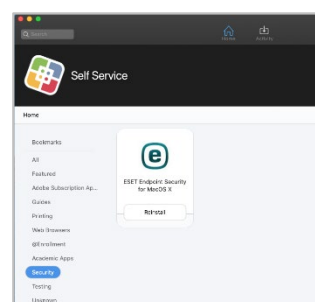
- New toolbars, links, or favourites that you did not intentionally add to your web browser.
- Your home page, mouse pointer, or search program changes unexpectedly.
- You type the address for a specific site, such as a search engine, but you are taken to a different website without notice.
- Files are automatically deleted from your computer.
- Your computer is used to attack other computers.
- You see pop-up ads, even if you are not on the Internet.
- Your computer suddenly starts running more slowly than usual.

Note: Not all computer performance problems are caused by malicious software.

How to get ESET

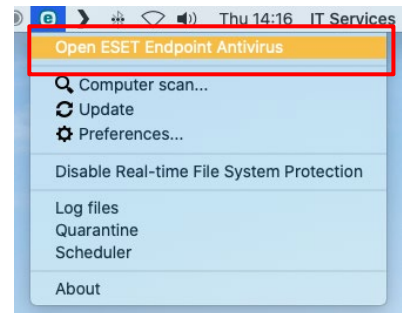
ESET Endpoint Antivirus is **automatically** installed on any University-managed Apple Macintosh computer running macOS 10.15+. It is set up to work in the background automatically.

If it is not installed on your University-managed Mac, and you want to use it, you can install it from the **Jamf** service.

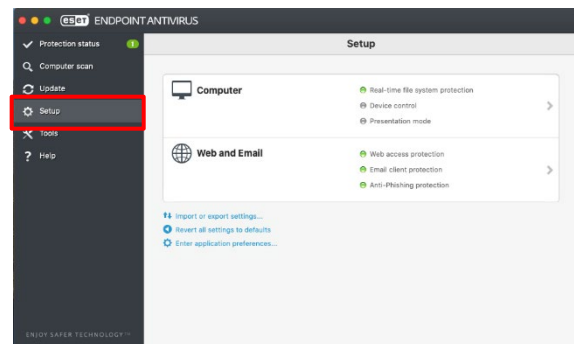
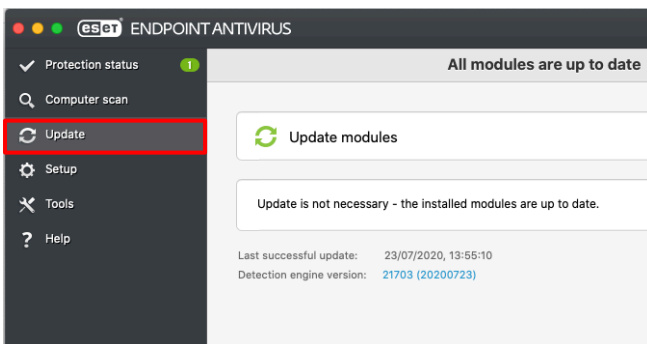
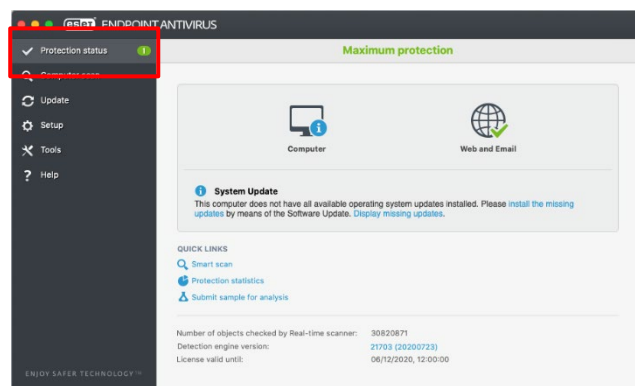


How to Open ESET

1. Click the **ESET** Icon on the Menu Bar at the top right of the Apple Mac screen.
2. Choose **Open ESET Endpoint Antivirus**.



3. From the Menu you can check:
 - **Protection Status**
 - **Update status**
 - **Set Up**



Status Icon

The ESET icon at the right-hand side of the Menu Bar will change appearance according to the protection status and whether it has detected any potential threats.

Manual scan

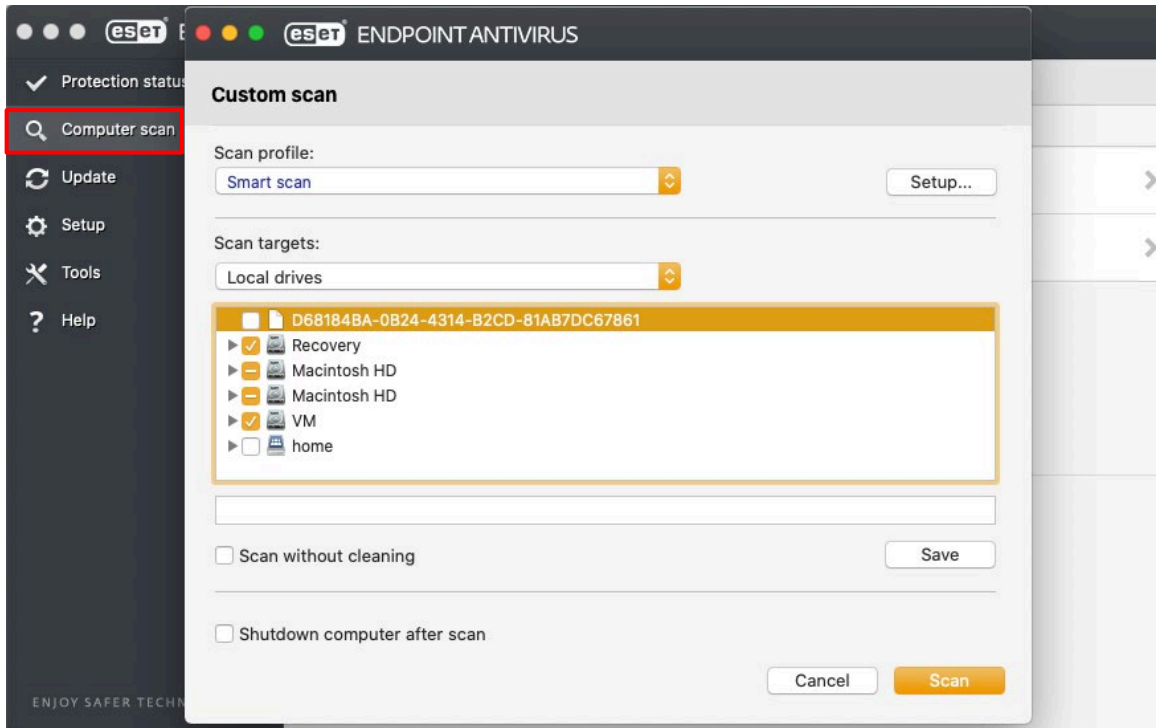
To perform a manual scan of your Macintosh HD, a USB pen or file or folder.

1. Open **ESET**.
2. Click **Computer Scan**.
3. Select **Smart scan** from the **Scan profile** options.

4. In the **Scan Targets** section, tick the drive corresponding to the device you want to scan or navigate to the USB drive or folder/file.
5. Click **Scan**.
6. The scan will start immediately, and you will see a status bar indicating the scan progress.

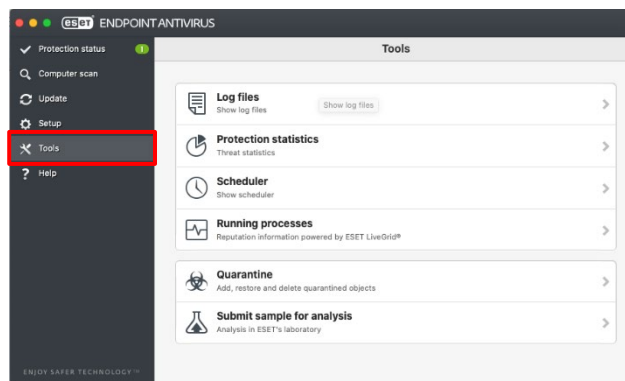
You can cancel the scan at any point.

Once the scan is complete, a screen will appear with a summary of the results.



Tools

In **Tools** you can see Log files and Quarantine.



Further information and help

Click Help on the ESET menu.

Use MyIT to report an issue to the IT Service Desk: <https://myit.abdn.ac.uk>