Accessibility Features on iPhone

Apple states “The world’s most personal device was designed for every person. So a person who’s blind can take group selfies. A person who’s deaf can call Mum from abroad. And a person who can’t move from the neck down can send text messages to friends.” Find out more about accessibility features in this guide.¹

Vision

VoiceOver

VoiceOver is a screen reader that describes exactly what’s happening on your iPhone. It can even tell you what’s in a photo. You can also invert colours, reduce white point, enable greyscale or choose from a range of colour filters to support different forms of colour blindness and other vision needs.

To enable VoiceOver:

- Go to Settings > General > Accessibility > VoiceOver > On
- Alternatively you can summon Siri and say “Turn on VoiceOver”.

Find out more about VoiceOver on iPhone online: www.apple.com/uk/accessibility/iphone/vision/

Braille Entry, with or without a braille display

Without a braille display

VoiceOver includes systemwide support for braille chords in 6 and 8 dot braille, enabling direct braille entry without the need for a physical braille keyboard. The braille keyboard is available in the rotor, so you can use it to type text, unlock your iPhone, launch apps and find content in apps like Music.

Using a braille display

iPhone is fully compatible with more than 70 refreshable braille displays. You can connect a Bluetooth wireless braille display to read VoiceOver output, including contracted and uncontracted braille and equations using Nemeth Code. When you edit text, your display shows the text in context, and your edits are seamlessly converted between braille and printed text. And braille displays with input keys can be used to control your iPhone when VoiceOver is turned on.

¹ The guidance in this user guide is taken from Apple’s accessibility web site.
Display accommodations
iOS lets you invert colours, reduce white point, enable greyscale or choose from a range of colour filters to support different forms of colour blindness or other vision challenges. You can select a common preset or fine-tune the colour tint and hue to customise a display setting that works for you.

With the Smart Invert Colours setting, iOS automatically recognises when a piece of media is using a dark colour style, so you can reverse the colours of the display without affecting the look of images, videos and certain apps. And once you set your filters, the settings apply to everything that appears on your iPhone.

To activate Display Accomodations:
- Go to Settings > General > Accessibility > Display Accomodations

Dictation
Dictation lets you talk where you would type. Tap the microphone button on the keyboard, say what you want to write, and your iPhone converts your words (and numbers and characters) into text. So it’s easy to type an email, note or web address — without typing at all.

Zoom
Zoom is a built-in screen magnifier that works wherever you are in iOS. And it works with all apps from the App Store. Turn Zoom on for full-screen or picture-in-picture view, allowing you to see the zoomed area in a separate window while keeping the rest of the screen at its native size. You can adjust the magnification between 100 and 1,500 per cent and access multiple filter options in either view.

To activate Zoom:
- Go to Settings > General > Accessibility > Zoom > On

Magnifier
Magnifier works like a digital magnifying glass. It uses the camera on your iPhone to increase the size of anything you point it at, so you can see the details more clearly. Use the flash to light the object, adjust filters to help you differentiate colours, or snap a photo to get a static close-up.

To access Magnifier:
- On an iPhone X and later, or iPad 12.9-inch (3rd generation) and iPad Pro 11-inch: Triple-click the Side button. Then drag the slider to adjust the magnification level. To close Magnifier, swipe up from the bottom of your screen.
- On an iPhone 8 and earlier, and iPad models with a Home button, triple-click the Home button. Then drag the slider to adjust the magnification level. To close Magnifier, press the Home button.

Hearing
Whether you’re deaf or hard of hearing, iPhone makes it easy to stay in the conversation. It supports Textphone calls without the need for Textphone hardware.

If you use sign language, FaceTime is a great way to have conversations in vivid detail. Made for iPhone hearing aids and sound processors provide outstanding sound quality with settings you can personalise to your situation and location.

And Live Listen helps you have better conversations in loud places with AirPods or Made for iPhone hearing aids.
Mono Audio
When you’re using headphones, you may miss some audio if you’re hard of hearing or deaf in one ear. That’s because stereo recordings usually have distinct left- and right-channel audio tracks. iOS can help by playing both audio channels in both ears, and letting you adjust the balance for greater volume in either ear, so you won’t miss a single note of a concerto or word of an audiobook.

To enable mono audio:

- Go to Settings > General > Accessibility > Mono Audio

FaceTime
Catch every gesture and facial expression — from raised eyebrow to ear-to-ear smile. High-quality video and a fast frame rate make FaceTime ideal for people who communicate using sign language. And because Mac, iPhone, iPad and iPod touch all come equipped with FaceTime, you can talk to iOS and macOS users across the street or across the globe.

Made for iPhone Hearing Aids
Apple has worked with top manufacturers to create hearing aids and sound processors designed specifically for iPhone and iPad. These advanced hearing devices provide outstanding sound quality, offer many helpful features, and are as easy to set up and use as any other Bluetooth device.

You can quickly access the features and settings of your paired hearing device by triple-clicking the Home button. Glance at the battery status or change the left and right volume, together or separately. And quickly apply your audiologist’s environmental presets as you go outdoors or enter noisy locations, like restaurants, without having to rely on additional remotes.

Find more information online: https://support.apple.com/en-gb/HT201466

Live Listen
Made for iPhone hearing aids, sound processors and now AirPods can help you have better conversations in loud places. Just turn on the Live Listen feature and move your iPhone towards the people you’re talking to. Live Listen uses the microphone to pick up what they’re saying more clearly.

To enable Live Listening:

- Go to Settings > Control Center > Customize Controls > Hearing

Software Textphone
You can use your iPhone to make and receive Textphone calls without the need for Textphone hardware. Transcripts for Textphone calls are saved in the call history of the Phone app. And there’s even a special keyboard that includes shortcut keys for common Textphone prompts such as “GA” and “SK”.

Visible and Vibrating Alerts
iPhone lets you know when something’s up, in a way you’ll notice. It delivers both visual and vibrating alerts for incoming phone and FaceTime calls, new text messages, new and sent mail, and calendar events. You can set an LED light flash for incoming calls and alerts. Or have incoming calls display a photo of the caller. Choose from different vibration patterns or create your own.

Closed Captions
Watch films, TV programmes and podcasts with closed captions. Just look for the CC icon to buy or rent captioned films from the iTunes Store or find captioned podcasts in iTunes U.

Download straight to your iPhone to watch on the go. iOS also supports open captions and subtitles. You can even customise captions with different styles and fonts, including styles that are larger and outlined for better legibility.
For those who are deaf-blind, iPhone lets VoiceOver users access closed caption and subtitle tracks through their braille displays.

**Neurodiversity**

As the world’s most personal device, iPhone lets you personalise how you learn. Dictate your next important document, essay or even book. If you prefer to hear what you’re reading or writing, Speak Screen adds an auditory component to text. And Safari Reader reduces visual clutter so you can browse with fewer distractions.

**Reading Support**

If you learn better when you can hear what you’re reading or writing, features like Speak Screen, Speak Selection, Typing Feedback and Predictive Text can help by adding an auditory component to text.

Turn on Speak Screen and swipe down from the top of the screen with two fingers, or just tell Siri to Speak Screen, to have all the content on pages read back to you.

Or use Speak Selection to highlight the specific range of text that you want to hear, in colours that you can customise. Then follow along as highlighted words, sentences or words within each sentence are read aloud. And with Typing Feedback activated, each letter you type on the keyboard is spoken aloud as well. You can also use Predictive Text, which suggests word options that you can listen to and choose from to get help with spelling.

**Dictionary**

Say you’re reading an article on astronomy and are stuck on some terminology. Just look it up — dictionary definitions are integrated into iOS. Get quick access to definitions and commonly used phrases to help with spelling, pronunciation and grammar.

**Speech**

FaceTime lets you communicate visually, whether you use sign language, gestures or facial expressions. iMessage lets you chat with others via text. And Speak Selection helps with speech development by speaking the words you’re reading. Or you can compose your own text and have your iPhone speak for you.

**Safari Reader**

For some students, navigating the web can be a sensory overload. Safari Reader reduces the visual clutter. It strips away ads, buttons and navigation bars, allowing you to focus on just the content you want. And Safari Reader works with Speak Selection and VoiceOver to provide auditory reinforcement for what you’re seeing.

**Guided Access and Screen Time**

Guided Access helps people with autism or other attention and sensory challenges stay focused on the task (or app) at hand. You can even restrict access to the keyboard or touch input on certain areas of the screen. So wandering taps and gestures won’t distract from learning. And now with Screen Time, it’s even easier for people to manage device usage for themselves and their families.

Activity Reports give a detailed breakdown of where time is spent, and App Limits let you set a specific time to spend in an app. You can also schedule a block of Downtime in which an iOS device can’t be used, or choose specific apps like Phone or Books that will always be available.
Apple accessibility support

If you use an accessibility feature or assistive technology, you can get direct access to Apple representatives who are trained in providing support using accessibility services.

Apple Support is available over the phone or chat. You can request a call right away or schedule a time for us to call you when you’re ready. Just answer a few questions and we’ll select the best options for you. Contact Apple Support to schedule a time to talk.

Call for accessibility support

To contact Apple Accessibility Support over the phone in English, use these numbers:

- United States: 1-877-204-3930
- United Kingdom: 0800 107 6285
- Australia: (61) 1-300-365-083

To contact Apple Accessibility Support over the phone in China mainland, use this number:

- 400-619-8141 (Mandarin only)