

UNIVERSITY OF ABERDEEN

TUITION FEES REFUND POLICY 2014/15

University Policy on Reduction of Tuition Fee Liability and Refunds for students who withdraw, suspend or discontinue their studies

The purpose of this document is to provide guidance on when refunds of tuition fees will be made by the University and how they will be calculated. This policy relates to the portion of the tuition fee that is paid directly by the student or by a private sponsor. It should be read in conjunction with the undergraduate and postgraduate fee policies.

- 1.1 Any refund of tuition fees and or reduction in tuition fee liability is at the discretion of the University of Aberdeen.
- 1.2 In all cases, any other debt owing to the University will be subtracted from any refund of fees.
- 1.3 The University will apply the following rules when calculating fee liability for students who are withdrawn from University:

1.3.1 POSTGRADUATE PROGRAMMES

Postgraduate Taught Programmes and Individual Subject Study commencing in the first half-session (includes MRes type programmes)

Withdrawal date	Fee liability
Up to 30 September	Full refund
Up to 31 January	60% of the appropriate Postgraduate Diploma fee will be payable.
Up to 31 May	100% of the appropriate Postgraduate Diploma fee will be payable.
Thereafter	100% of the appropriate Masters fee will be payable.

Postgraduate Taught Programmes and Individual Subject Study commencing in the second half-session (includes MRes type programmes)

Withdrawal date	Fee liability
Up to 31 January	Full refund
Up to 31 May	60% of the appropriate Postgraduate Diploma fee will be payable.
Up to 30 September	100% of the appropriate Postgraduate Diploma fee will be payable.
Thereafter	100% of the appropriate Masters fee will be payable.

Postgraduate Research Programmes of study (excludes MRes type programmes)

The official start date of the programme of study will be used to calculate fee liability. Tuition fees will be charged on a pro-rata monthly basis.

Modular Credit-based Programmes

In the case of programmes of study where fees are modular credit-based, the full fee will be charged for each course module that has been started, or for which the student has received learning materials.

1.3.2 UNDERGRADUATE PROGRAMMES

Undergraduate Programmes and Individual Subject Study commencing in the first half-session

Withdrawal date	Fee liability
Up to 30 September	Full refund
Up to 31 January	60% annual tuition fee will be payable.
Thereafter	100% annual tuition fee will be payable/No refund

Undergraduate Programmes and Individual Subject Study commencing in the second half-session

Withdrawal date	Fee liability
Up to 31 January	Full refund
Thereafter	100% of 2 nd half session tuition fee is payable/No refund.

Student Loan Company (SLC) Funded Students

The SLC will pay fees for students funded through tuition fee loans on specific dates and University will apply charges according to the dates set out by SLC as follows for students commencing in the first half-session:-

- 25% if in attendance on 3rd Wednesday in October
- 50% if in attendance on 1st Wednesday in February
- 100% if in attendance on 1st Wednesday in May

Modular Credit-based Programmes

In the case of programmes of study where fees are modular credit-based, the full fee will be charged for each course module that has been started, or for which the student has received learning materials.

Policy Guidance Notes

- 2.1 In the case of students who have left their programme of study refunds will only be made when the University's student withdrawal procedure has been correctly followed and the student is recorded as withdrawn in the University student records system. Retrospective or backdated withdrawals will not normally be permitted. The date of withdrawal will be taken as the date that the notification of withdrawal is received by the Infohub or Registry.
- 2.2 Where tuition fees are wholly or partially paid by a third party, the refund rules will be superseded by any relevant arrangement agreed by the University, concerning the student and the third party. This includes refunds of US Federal Loans which will be calculated according to the Return to Title IV (R2T4) regulations.
- 2.3 All refunds will only be made to the bank and account holder (or other financial institution) that originally paid the fee. Refunds are not made in cash.
- 2.4 Students who suspend their studies will have their tuition fee liability reassessed according to Section 1.3.
- 2.5 Any English, Welsh or Northern Irish undergraduate electing to take a tuition fee loan and who subsequently withdraw will be charged according to the payment dates determined by SLC as shown above.

- 2.6 Consideration may be given to making refunds to students who have to withdraw due to exceptional mitigating circumstances. The University shall consider each case on merit. Such cases must be submitted in writing to the Assistant Academic Registrar. Cases based on academic and financial difficulties are not normally regarded as acceptable reasons for any refund or reduction in fee liability. Refunds will be made at the discretion of the University.
- 2.7 Complaints about refund decisions or the refund process should be made in accordance with the University's *Policy and Procedures on Student Appeals and Complaints*.

Payment of refunds

- Please allow 4 weeks from requesting a refund to receiving it.
- All refunds will be calculated in UK Sterling. The University will not refund any shortfalls due to exchange rate fluctuations, or offer compensation for any bank or other charges incurred.
- Where payment of tuition fees was split between more than one payee, any refund due will be made in proportion to the original split
- Cash refunds are not made.
- Documentary evidence of sponsorship is required before any refund of personal contributions towards fees can be considered. This may include copies of award notices from funding bodies or letters from sponsors confirming details of the tuition support to be provided.
- All refunds will be paid back using the original payment method ie if paid by credit card, the refund where possible will be credited back to that card and if paid by bank transfer, it will be refunded back to the same bank account

This policy does not cover the following:

- Non-refundable tuition fee deposits.
- Accommodation fees. For information on these please contact accommodation@abdn.ac.uk
- Graduation official gown hire and photography - please contact Ede and Ravenscroft
- Field trips - please contact your School/Department