Update for Old Aberdeen Medical Practice patients

1st February 2021

Dear Patient

We are writing to provide an update on the arrangements for a time-limited Service Level Agreement (SLA) for ensuring service provision to Old Aberdeen Medical Practice’s (OAMP) patient population following the recent resignations.

The special arrangements will come into effect on 1st February 2021 to ensure continued clinical services at the GP practice.

Aberdeen City Health & Social Care Partnership (ACHSCP) wrote to all GP practices in Grampian, inviting them to put forward a note of interest for an SLA to take over the operational responsibility for providing clinical services to the practice population of OAMP in conjunction with ACHSCP.

During the submission period ACHSCP received one note of interest, from the partners of Denburn Medical Practice (Denburn).

Following a review and evaluation of the proposal, ACHSCP have awarded the SLA to Denburn.

ACHSCP will continue to provide managerial support and oversight, Denburn will direct and manage day-to-day delivery of key general medical services for OAMP patients.

Denburn will be responsible for providing clinical services for all OAMP patients for a six-month period until a longer-term solution is found.

ACHSCP are delighted that Denburn stepped forward to offer this support, which means we can continue to provide services to patients, from the same location and with the same group of core supporting staff at OAMP.

Denburn has supported practices in need in the shire and city in the past, by deploying staff to help meet patient need and have also supported NHS Grampian during the Covid crisis by seconding two GPs for three months full time to Aberdeen’s Covid care hub.

They have a diverse team of professionals to help meet patients’ needs appropriately, including GPs, advanced nurse practitioners (ANP), pharmacists, link practitioners, mental health care support workers and practice nurses.

Chief Officer
Judith Proctor
Denburn have stated, “We all work together as part of large team, with patients as our primary focus – and we are keen to support patients at this time, when they are coping with the covid pandemic and in a period of uncertainty due to the changes at OAMP.

“We are an innovative practice and always aim to enhance patient access in ways that suit them best. We have sufficient resource to help OAMP through the next few months. We are team players and always try to help.”

The Integration Joint Board (IJB), which oversees the work of ACHSCP, agreed last month to change the way in which six GP practices in the city are managed – Old Aberdeen, Torry, Carden, Whinhill, Marywell, and Camphill. The six are currently managed by ACHSCP. Aberdeen has 22 other practices, owned and operated by GP partners, which is the typical way of running practices across Scotland and the rest of the UK.

ACHSCP will now progress the procurement process to find suitable parties (GPs) to run the six practices – together, individually or in combinations – and to work with all staff to deliver even better ways of providing health care services.

We hope you find this update reassuring.

Best wishes

Old Aberdeen Medical Practice