University Professional Services : Restructure

There will be a new look to the University’s central Professional Services from 1 September 2017. The overall structure has been streamlined into nine Directorates with the intention of delivering more focussed and cost-effective services that will be better able to support and help implement the University’s overall strategy. Each Directorate will report to the University Secretary and will be supported by a nominated strategic lead from the Senior Management Team. The new structure will have the following Directorates:

Marketing & Student Recruitment

This new Directorate will bring together the critical functions of marketing and student recruitment and will be focussed solely on ensuring we meet the challenging targets for student recruitment at all levels contained within School Plans.

People

This Directorate brings together all the central service areas supporting the delivery of our People strategy. This will include HR, Health, Safety & Wellbeing and all aspects of Student Support/Engagement.

Estates & Facilities

The Estates Directorate will be amalgamated with two key commercial services – Catering and Student Residences – to form the new Directorate of Estates & Facilities.

Digital & Information Services

This will combine the Library and IT Services, and will be focussed on the delivery of a coherent digital strategy, the provision of user-centred information services for students and staff, the provision of first-class learning spaces and the optimal use of digital technologies.

Student & Academic Services

This Directorate includes our student Registry, the Centre for Academic Development and our Online Education services.
**External Relations**

External Relations will have responsibility for our central Communications team, Public Affairs, Events and Alumni Relations with a close working relationship with the Development Trust.

**Research & Innovation**

This Directorate will be largely unchanged and will continue to provide high-level support to the University’s research and commercialisation activities. It will play a key role in supporting preparation for the next REF as well as supporting the plans for continued growth of institutional research income.

**Planning**

This Directorate will cover institutional strategic planning together with monitoring of the School Planning process, business intelligence, Transnational Education and support to the Senior Vice Principal.

**Finance**

This Directorate will be largely unchanged and will absorb some of the key financial functions operated previously within Catering Services.

Colleagues across Professional Services will have the opportunity to discuss what the changes mean for their own areas in individual Directorate and team meetings. An organisational structure chart is [available here](#).