

COI states there need to be 3 'presences' for a successful course:

Cognitive

Actively wrestling with material, dialogue

Social

Being their real self in the community

Teaching

What educators do to facilitate Social and Cognitive

How I implemented this in my Psychology course:

Post 1, comment
2 on fora

Students can't give each other
direct answers, only Socratic

Class work prepares
for assignment

Peer
feedback

Weekly live 'chat
with Mirjam'

Lecturer tells
personal stories

Ground rules

Small
classes

Whiteboard
for drawing

Logical progression of
assignments and materials

Lecture videos
with face

Encourage students to
ask questions

Give
'feedforward'

Below is how I assessed whether it worked:

Cognitive presence themes:

Peers are for reassurance

"It made me feel like I am not alone, that others have the same concerns and issues that I have, that we're all in the same boat and improve our learning together."

Staff are for motivation and deeper learning

"you can only learn so much from other students"

Social presence themes:

Being yourself depends on knowing others

"I got to know some people in smaller discussions and group projects already, and when I meet them I feel encouraged to tell them about myself"

Live chat with lecturer is authentic encounter

"I feel encouraged to be myself by members of staff who present themselves as truly being open and honest and their genuine self"

Teaching presence theme:

Atmosphere arises out of course design

"it feels like I am allowed to talk and put my points across if I need or want to and it feels like that is due to the encouraging and supporting way the course is structured by the staff."

"It's a rather relaxed atmosphere to the point you are getting the work done and not fully realising it"

Largest effects (t-values) for:

- T Logical flow of assignments (11.2)
- C Have to use what I learnt (9.1)
- T Logical flow of materials (8.3)
- S I know who teaching staff are (7.1)
- C Content engages me (6.8)
- C Assignments encourage learning (6.7)
- T Feel encouraged in my learning (5.7)
- S Feel secure to express self with staff (5.2)

Not significantly different (p-value) from midpoint of scale

- S There is a sense of group identity (.489)
- S I feel free to express emotions (.601)
- C I feel I'm exploring with other students (.385)

Note: C = Cognitive presence, T = Teaching presence, S = Social presence

Answer:

Yes I did, but:

- Teaching presence is easiest to achieve, social presence the hardest
- Greatest learning when staff become 'peers' in an authentic encounter

3 open Questions
Thematic Analysis

The study

32 participants from
this course
Online questionnaire

17 rating-scale Qs
One-sample t-
tests