Where do I find the Library Catalogue?

**Answer: Access the Library Catalogue via the Internet**

1. The link to the Library Catalogue is available on the Library website. Go to the Library home page at www.abdn.ac.uk/library. From the home page either click on the Search Our Collections tab, then select Library Catalogue. Alternatively, enter the web address in your browser - https://aulib.abdn.ac.uk/

2. Click on Guest if you simply want to find out if we have a book or if you are a member of the public.

   **University members: Login** using your University computer username and password for full access to electronic items or to check your borrower information or renew or recall items.

   **External members: Log in** using your University of Aberdeen library card number in the Username box and PIN in the Password box to check your borrower information or renew or recall items.

3. You'll find a PC dedicated to accessing the catalogue on most floors of our libraries.

I'm a member of the public, can I use it?

**Answer: Yes**

1. Like most library catalogues it is publicly available. However you will not be able to access electronic resources via the Library Catalogue. Members of the public can access some electronic resources via the Walk-in users’ service in The Sir Duncan Rice Library where licensing conditions permit. More information on this service is available on our webpages.

2. Follow the instructions in the section above to find our online library catalogue.

How do I find a book if I know the author or the title?

**Answer: Use Quick Search or Browse**

1. The simplest way is to use the Quick Search option which appears as soon as you get into the catalogue. This provides you with a number of options including searching All Fields - so you enter the author's family name and 2 or 3 significant words from the title into the same box in any order.

2. Alternatively, you can select Author keyword or Title keyword from the drop down menu in the Field to search box for either the author or the title.

3. The Alphabetical Browse option will provide an alphabetical list according to what you are searching for (e.g. if you type in Dickens, Charles into the Author field it will find that entry within an alphabetical list).
How do I find a book in the Library?

**Answer: Click on the Copies owned/out information**

1. Once you have found the item(s) you are looking for the catalogue lists basic details such as author, title, year of publication and the Library holding the item(s).
2. Click on the link in the Copies owned/out column. This takes you to the Holdings screen which will tell you which library site holds the item, the collection, if it is available, and its Location (shelfmark).
3. Go to the appropriate library and use the shelfmark to find the item(s) on the shelves.

How do I find a book if I have a topic in mind?

**Answer: Use Quick Search or Advanced Keyword**

1. **Use Quick Search** and leave the field box set at All fields. Type in a few words that describe your topic e.g. environment weather. This will find items which have both those words in the title or the subject field or a mixture of both.
   
   **Hint**: Don’t put in too many words as the more you put in, the fewer you will find. This is not like using Google where you are searching through lots of words. This is a catalogue where the number of words you search in each catalogue record is very small (how many words do you normally find in a book title?). Alternatively you can select **Subject Keyword** from the Field to search box. This will produce fewer results but those found will be specifically on your topic.

2. The **Advanced Keyword Search** option allows you to link your keywords with a mixture of **AND**, **OR**, **NOT** commands and limit your search to date of publication and types of resources, such as **books**.
3. You can truncate a keyword to find words that are similar, eg **work** will look for **work** **OR** **worker** **OR** **workers** **OR** **working** **OR** **workplace**.

4. Click on the **Total** number to view your list of results.

How do I find other things like journals or theses?

**Answer: Use Quick Search or Advanced Keyword Search**

1. The catalogue lists everything from maps and manuscripts to theses and teaching kits. However, it can’t search for articles that appear in journals or chapters in books. You’ll find journal articles by using **Primo** (see our **Primo library guide** for more information).
2. The **Quick Search** option allows you to search for journals by **title** (not for the articles in them). The **Advanced Keyword Search** option lets you LIMIT your search to specific kinds of resources by choosing from the drop down menu in the **Format** box (below the **Year from** box).
3. To find a thesis type your keywords(s) and the word **thesis** into the **Quick Search** box.
### How do I link to electronic resources on the catalogue?

**Answer:** Click on the title to find the electronic link

1. All our full text electronic journals are listed on the catalogue. You need to link to an individual journal to browse or search its contents from the website of the journal provider. To search multiple journals simultaneously you need to search Primo to find and link to relevant databases.

2. Electronic books are also listed on the catalogue. Many are available from the ebooks database, **Ebook Central**, but there are many other important ebook databases on offer. Type “Ebook Central” in a search if you want to find ebooks within that particular collection.

### What if the item I want is on loan?

**Answer:** Request it from the Holdings Screen

1. Click on the library named in the **Copies owned/out** column, and open the **Holdings** screen which tells you where an item is held.
   - If the item is out on loan click on the **Request** link located to the left of the holdings information. If you have not already logged on you will be prompted to do so.
   
   If the item is on **Four Week Loan** or **Long Loan**, an email is sent to the borrower asking them to bring it back within 5 days. You receive an email message (to your **University** email account) when it has arrived.
   - If the item is a **3 Day Loan**, the automatic renewal system will not renew the item and it sends an email to the borrower requesting return of the book. It is important that you check in the relevant library for an item you have requested, or check your borrower record if you have received a recall.
   - Please note: items held on 3 Day and Heavy Demand loan periods are restricted to University of Aberdeen staff and students.

2. If the item is in one of our locked stores, click on the **Request** link on the left. Our van service, which runs daily Monday to Friday, then collects the item and delivers it to your chosen library for collection.

   Members of the public must go to the **Issue Desk/Information Centre** to request an item in a store.

   If you are working on the **Old Aberdeen campus** and the item you want is at the **Medical Library**, you can use the **Request** link to ask for the item to be brought to an Old Aberdeen campus library.

   Similarly if you are at the **Medical Library** you can request an item from either **The Sir Duncan Rice Library** or **Taylor Library**. If you are on the Old Aberdeen campus, and you want an item from another Old Aberdeen library, you must go to that library to find the item on the shelves.

### What if the item I want is in a store or at another library?

**Answer:** Request it from the Holdings Screen

1. When you click on the library named in the **Copies owned/out** column, you open the **Holdings** screen which tells you where an item is.
   - If the item is in one of our locked stores, click on the **Request** link on the left. Our van service, which runs daily Monday to Friday, then collects the item and delivers it to your chosen library for collection.

2. Members of the public must go to the **Issue Desk/Information Centre** to request an item in a store.

   If you are working on the **Old Aberdeen campus** and the item you want is at the **Medical Library**, you can use the **Request** link to ask for the item to be brought to an Old Aberdeen campus library.

   Similarly if you are at the **Medical Library** you can request an item from either **The Sir Duncan Rice Library** or **Taylor Library**. If you are on the Old Aberdeen campus, and you want an item from another Old Aberdeen library, you must go to that library to find the item on the shelves.

### Can I renew items I have on loan?

**Answer:** Yes, from your **Borrower Record**

1. Click on **Borrower Record** on the top toolbar. You must log in to use this service.
2. Click on **Loans** and tick the ones you want to renew, and then click on **Renew Selected**.

3. If you wish to renew **Long Loan** items at the end of the academic year you may only do this twice without bringing the items back.

4. **Four Week Loan** and **3 Day Loan** items will be renewed up to 9 times by the Automatic Renewal System without having to return the item(s). You will not be able to renew items requested by others.
Can I book items in advance?

**Answer:** Yes, if they are in a Heavy Demand collection

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<tr>
<td>1.</td>
<td>You may book <strong>Heavy Demand</strong> items up to 3 weeks in advance, but not for consecutive days.</td>
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<td>2.</td>
<td>From the <strong>Holdings</strong> screen of an item that is in <strong>Heavy Demand</strong>, click on the <strong>Booking</strong> link.</td>
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<td>3.</td>
<td>A list of slots will appear, with availability listed beside each day.</td>
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<td></td>
<td>If the item you want is available on the date you want, click the <strong>Requests</strong> link. The figures in brackets show the number of copies requested together with the total number of copies, e.g. (1/5) indicates that 1 copy has been requested from a total of 5 copies.</td>
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<td></td>
<td>If your booking is successful the message <strong>Booking has been registered</strong> will appear in red at the top of the screen.</td>
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What if the item I want isn’t in the Catalogue?

**Answer:** Check your spelling or request an Inter Library Loan (costed service)

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<td>1.</td>
<td>Your spelling may vary from the spelling in the Catalogue. Check that your spelling is correct or try some variations of spelling.</td>
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<td>2.</td>
<td>You may have typed in too many words and reduced your chances of finding anything.</td>
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<td>3.</td>
<td>It may be possible for you to use the <strong>Inter Library Loan Service</strong> which costs from £7.00 per request (prices as of July 2017). Individual Schools buy vouchers to which you may have access. Check with your School Administrator or supervisor. External members are charged £8.00. Members of the public cannot use this service.</td>
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<td></td>
<td>See our <strong>Inter Library Loans web page</strong> for more information.</td>
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Need help?

**For access problems (including Out-of-Hours Service) contact the IT Service Desk:**

- **Email:** servicedesk@abdn.ac.uk
- **Log a call on MyIT:** [https://myit.abdn.ac.uk](https://myit.abdn.ac.uk)
- **Telephone:** +44 (0)1224 273636* (for *Out of Hours Service* – call this number)

The **Out-of-Hours** (OOH) emergency helpline operates from 17:00 to 08:00 weekdays and provides 24 hour cover over weekends and public holidays.

For general advice on searching the Library Catalogue and using Primo please ask Library staff.

For subject-specific enquiries please contact an **Information Consultant/Adviser:**

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<tr>
<th>Arts, Humanities &amp; Languages</th>
<th>Medicine &amp; Biomedical Sciences</th>
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<tbody>
<tr>
<td>Ewan Grant - Email: <a href="mailto:e.grant@abdn.ac.uk">e.grant@abdn.ac.uk</a></td>
<td>Mel Bickerton - Email: <a href="mailto:m.bickerton@abdn.ac.uk">m.bickerton@abdn.ac.uk</a></td>
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<th>Education, Music and Social Sciences</th>
<th>Life Sciences, Physical Sciences &amp; Engineering</th>
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<tr>
<td>Claire Molloy - Email: <a href="mailto:c.a.l.molloy@abdn.ac.uk">c.a.l.molloy@abdn.ac.uk</a></td>
<td>Susan McCourt - Email: <a href="mailto:s.mccourt@abdn.ac.uk">s.mccourt@abdn.ac.uk</a></td>
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<th>Business &amp; Law</th>
<th>General support</th>
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<tr>
<td>Janet MacKay - Email: <a href="mailto:j.i.mackay@abdn.ac.uk">j.i.mackay@abdn.ac.uk</a></td>
<td>Eleni Borompoka - Email: <a href="mailto:eleni.boro@abdn.ac.uk">eleni.boro@abdn.ac.uk</a></td>
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**Useful Library Information Guides**

- **QG PRI001 Primo – quick guide:** [www.abdn.ac.uk/library/documents/guides/qgPRI001.pdf](http://www.abdn.ac.uk/library/documents/guides/qgPRI001.pdf)
- **QG DBS004 Ebook Central – a quick guide:** [www.abdn.ac.uk/library/documents/guides/qgDBS004.pdf](http://www.abdn.ac.uk/library/documents/guides/qgDBS004.pdf)
- **QG DBS005 Accessing electronic information:** [www.abdn.ac.uk/library/documents/guides/qgDBS005.pdf](http://www.abdn.ac.uk/library/documents/guides/qgDBS005.pdf)

You can find all of our guides online: [www.abdn.ac.uk/library/support/library-guides-101.php](http://www.abdn.ac.uk/library/support/library-guides-101.php)