Leganto Reading Lists – Trouble Shooting Guide

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Cite It!

Important points

Cite it! is a bookmarklet/widget – a small JavaScript based bookmark that once added to your bookmarks enables you to add a resource from another tab in your browser – such as book from Blackwell’s or Amazon, or a video from YouTube.

However, as a browser-based piece of software Cite It! is susceptible to errors if the browser has been updated. If Cite It! stops working, there a couple of steps you can take to try and solve this error.

Removing and Re-adding the Widget

The first step towards repairing Cite it! would be to remove the widget from your browser altogether and then readding it.

1. Delete the widget by right clicking on the shortcut then selecting “delete”.
2. Follow the steps on page 10 of the extended guide to re-add Cite it! to your browser.

Deleting Browser Cookies

If a browser update has stopped Cite it! from working, it may be necessary to clear your browser’s cache and cookies. Firstly, remove the widget again and then follow the instructions for your browser of choice below.

Once complete re-add the widget to your browser once more.

Note: the preferred browsers for Leganto and Cite it! are Chrome and Firefox.

Chrome

1. Once Chrome is open, click on the vertical ellipsis on the top right-hand corner of the page to access the Menu.
2. Click More tools > Clear browsing date.
3. Change the time range to All Time.
4. Ensure that Cookies and other site data has been checked – everything else is optional.
5. Finally click on Clear Data
Firefox

1. Open Firefox then click Menu  on the upper-right hand corner of the page.
2. Select History  >  Clear Recent History.
3. Set the time range to Everything.
4. Ensure that the Cookies and Cache boxes selected along with anything else you wish to clear.
5. Finally, click OK.

Internet Explorer

1. Open Internet Explorer then click on the settings cog in the upper right-hand corner.
2. Click on Internet Options
3. Under General, go to the Browsing History section and then click on Delete.
4. Ensure Temporary internet Files and Cookies and Website Data are checked.
5. Finally, click Delete.
Microsoft Edge

1. Open Microsoft Edge and click on the ellipsis on the upper righthand corner of the screen to access the menu.

2. Click on Settings.

3. Under Clear Browsing Data click on Choose what to clear.

4. Ensure Cookies and saved websites and Cached data and files are checked.

5. Finally, click Clear.

Contact the Library

If following the previous steps has not fixed the problem, or you require assistance with something not listed in the guide then please do not hesitate to contact readinglists@abdn.ac.uk with your query.