Institute of Medical Science Quality Statement

We aim to:

• Ensure that all laboratory testing is fulfilled in a professional manner consistent with the requirements and expectations of Customers and the ISO 17025:2017 Quality Management System, to ensure the scientific integrity of work undertaken.
• Produce scientific work that is accountable, consistent, reliable and respected in the medical and scientific community.
• Achieve a work environment that is professional, creative and enjoyable in which to work.
• Ensure that management of the organisation make staff aware of the requirements of the Quality Management System and their responsibilities in terms of its implementation and maintenance.

This incorporates:

1. Robust and efficient processes for carrying out the highest quality scientific work, to inspire stakeholders and to meet individual Customers’ needs.
2. Attracting and developing high quality, dedicated staff through on-going investment in our resources and training.
3. Completion of scientific activity to expectation through systems of quality assurance that ensure safe, effective and economic use of resources.

We are committed to complying with the principles outlined above with regular review of our quality objectives and the continuous improvement of our systems.

We shall achieve this by developing a culture that ensures individual commitment to meeting requirements and the achievement of identified objectives.

Quality is everyone’s responsibility

Signed: Date: 11-05-21
(Professor Paul Fowler, Institute of Medical Science Director, University of Aberdeen)

Signed: Date: 11-05-21
(Richard Cowie, Quality Assurance Manager, NHS Grampian and University of Aberdeen)

Signed: Date: 18-05-21
(Professor Siladitya Bhattacharya, Head of School of Medicine, Medical Science & Nutrition, University of Aberdeen)