

Guarantee

UoA guarantees all new single students an offer of a place within our portfolio of accommodation either University-owned or with one of our preferred partners, provided the application reaches us by the deadline advised and terms and conditions are adhered to.

Terms and Conditions

- The University Accommodation Guarantee extends to one offer of accommodation only. If the offer is rejected or the student fails to accept an offer by the expiry date there is no guarantee any further offer will be made.
- Offers are made with an expiry date of 7 days. If an offer is not accepted within this time, the guarantee no longer applies.
- Students who fail to apply before the deadline are not guaranteed an offer of student accommodation.
- Rooms are allocated on a first come first served basis as per the date of application received. Exceptions to this include disability, medical condition and gender.
- No guarantee is made that students will be offered their first choice, or indeed other preferred choices. If the accommodation team is unable to offer accommodation in any of the preferred properties, they will be offered an alternative anywhere within the University's portfolio, or from the preferred partners.
- Any students who require a specific room for medical reasons may be asked to provide supporting medical evidence of this prior to allocation.
- Once the student has an unconditional offer to study, student recruitment and admissions will send details of how to apply for accommodation, the application must be made online.
- All correspondence will be via the email account provided with your application.
- In the unexpected event of demand for accommodation exceeding supply, students who have applied before the deadline and have adhered to the terms and conditions may be offered temporary accommodation on a short-term basis until an offer of permanent accommodation can be made.
- Any student with a history of University or partners residential debt or who has a serious disciplinary record will not be offered accommodation.
- The University Accommodation Office reserves the right not to offer accommodation to an applicant.