

## Your Occupational Health Provider



**International SOS is the world's leading health and security service company. We provide the highest standard of clinical care in the environments in which we operate, through a combination of local knowledge, experienced medical staff, clinical governance, training and medical supply.**

- We offer a range of medical services through our clinics in Aberdeen, Inverness, Glasgow and Teesside, and via a network of clinics across the UK.
- International SOS (Medical Services) UK Limited has SEQOHS (Safe Effective Quality Occupational Health Service) and ISO:9001 accreditation, demonstrating our commitment to excellence.
- All International SOS medical personnel operate under a strict set of clinical governance guidelines, supported by excellent training and continuous skills development. Our clinical guidelines have been developed in close partnership with the UK Oil and Gas Industry—the world's most strictly regulated oil and gas medical and safety environment.

**We believe there is no better investment than in health. International SOS works to improve our clients' health with passion, expertise, respect and care.**

### Some practical guidelines:

- **Where do I go for my medical services?**

Forest Grove House  
Foresterhill Road  
Aberdeen AB25 2ZP  
T: 01224 669 000  
E: [abz.lochnagar@internationalsos.com](mailto:abz.lochnagar@internationalsos.com)

Appointments may be arranged via telephone or video conference

- **What is the process for making an appointment?**

Please contact your HR Department—[HR@abdn.ac.uk](mailto:HR@abdn.ac.uk)—for more information

- **Do I need to take anything with me?**

Once a booking has been made, you will receive a confirmation email detailing everything you will need. Photo ID must be shown when you attend.

- **Where are my records kept, and will I have access to them?**

Records are stored on our secure medical management system, in accordance with current legislation, including GDPR and the Data Protection Act. Copies may be provided to you on request.

- **Who receives my report?**

When attending your appointment, you will be required to provide consent for the report to be shared with your employer. You may request to see a copy of the report, either prior to or at the same time as your employer. The process will be explained to you at the time of the appointment.

We look forward to supporting you as your  
Health Partner