Using Lecture Theatre PCs - FAQ

1. **Can I run my presentation from my H:\ drive?**
   While it is possible to run presentations from the H:\ drive, we would strongly advise against doing so as any loss of network connectivity, however brief, can cause problems. Instead, we recommend you copy your presentations to either the Desktop or the S:\ drive and run them from there, thereby removing any reliance on the network and optimising performance.

2. **Can I run my presentation from my memory pen?**
   If you have a simple presentation that isn’t too large in size then yes, you can run it from a memory pen. If however your presentation contains embedded media such as videos, animations or audio files then for optimum performance, we recommend you copy it to the Desktop or S:\ drive and run it from there.

3. **If I run my presentation from the Desktop or S:\ drive, won’t the next user be able to see it?**
   No. The next user will get their own profile when they login, including the standard Desktop. If you copied your files to the S:\ drive, then that too is secure as this drive is wiped on logout. All user profiles are deleted automatically after 24 hours of inactivity.

4. **What are guest lecturer accounts for?**
   Guest lecturer accounts are only for those who don’t have a valid university account. Users should login with their own account wherever possible. For lecturers who are NHSG users a trust relationship exists in the Suttie building and MacGillivray Centre that allows them to login to some university PCs and access a limited Desktop of software.

5. **What do the guest lecturer accounts let me access?**
   Guest accounts allow access to Microsoft Office and Internet Explorer.

6. **Why does IE give an error saying ‘H: drive is unavailable – using S: instead’?**
   This means that IE can’t access the ie5 folder on your H:\ drive and usually occurs when you have gone over quota on your H:\ drive. Your H:\ drive will be in a *read only* state until you delete some data from it or request additional file space via the Service Desk.

7. **When I run PRS in my presentation, why do I get a database error and/or Class creation issues?**
   The folder ‘Interwrite Response’, located on your H:\ drive, may contain data that’s causing PRS problems. Rename the folder, i.e. ‘Old Interwrite Response’, and then launch the PRS presentation again. This should resolve the problem.

8. **When I run PRS in my presentation, why does Class or channel information not appear?**
   This may be because there is no PRS receiver connected to the PC. Right-click the ‘EInstruction Tools’ icon on the task bar and select ‘EInstruction Device Manager’. A green tick indicates a successful receiver connection. If there is no tick, please contact av@abdn.ac.uk.