Outlook 2010: Sharing Folders
IT Services Documentation Team, June 2013 (Reviewed August 2015).

In addition to sharing your Outlook Calendar – see our fact sheet Viewing and sharing multiple Calendars for more about Calendar sharing - you can, if you wish, share one or more of your Outlook Folders with other University Outlook users.

Outlook Folder Permissions
When you share any of your Outlook folders with another user, the level of access you grant to that user depends on the Permissions Levels you assign to them; in other words, you control what they can access.

There are nine predefined Permission Levels, or Roles, that you can assign to a user when sharing your folder(s) with them:

<table>
<thead>
<tr>
<th>Role</th>
<th>A user with this role...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Owner</td>
<td>Has full rights to the mailbox, including assigning permissions. It is unlikely that you would want to assign this role to anyone.</td>
</tr>
<tr>
<td>Publishing Editor</td>
<td>Can create, read, edit, and delete all items*, and create subfolders</td>
</tr>
<tr>
<td>Editor</td>
<td>Can create, read, edit, and delete all items*.</td>
</tr>
<tr>
<td>Publishing Author</td>
<td>Can create and read items*, create subfolders, and edit and delete items they've created</td>
</tr>
<tr>
<td>Author</td>
<td>Can create and read items*, and edit and delete items they've created.</td>
</tr>
<tr>
<td>Nonediting Author</td>
<td>Can create and read items*, and delete items they've created</td>
</tr>
<tr>
<td>Reviewer</td>
<td>Can read items*</td>
</tr>
<tr>
<td>Contributor</td>
<td>Can create items*. This allows users to drop items into a folder but not to read them once dropped.</td>
</tr>
<tr>
<td>None</td>
<td>Has no access.</td>
</tr>
</tbody>
</table>

*Items include email messages, appointments, contacts, tasks, journal entries, notes, posted items, and documents.

A note about folder hierarchy
To share any folder other than Inbox, Contacts, Calendar, Notes, Tasks, and Journal, you must share permissions both on the folder you want to share and on each folder that is higher in the folder hierarchy. For example, to give another person access to a folder that is under Inbox in your Mailbox, you must grant permissions to the Mailbox, Inbox, and the subfolder. Even though it might appear you're granting the other person access to more folders than you want, by setting the appropriate Permission Levels, only the items in the subfolder will be available.

Example: Docuteam owns the Mailbox shown opposite. They want to give a colleague access to the Guides subfolder but not to any of the other mail folders. To do this they must assign sharing permissions to their Inbox, the Outlook Training folder, and the subfolder Guides.

To allow their colleague access to only the Guides folder, Docuteam would assign the following permission levels to each folder:

<table>
<thead>
<tr>
<th>Folder</th>
<th>Permission Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inbox</td>
<td>None – but tick the Folder visible checkbox</td>
</tr>
<tr>
<td>Outlook Training</td>
<td>None – but tick the Folder visible checkbox</td>
</tr>
<tr>
<td>Guides</td>
<td>Reviewer</td>
</tr>
</tbody>
</table>
1. Share folder(s) with another user

1.1 Grant access to your Mailbox

You must grant access to your Mailbox in order to share any folder below it.

- Go to the Navigation Pane (column on left hand side of Outlook window), and click on the Mail button
- Select your Inbox. Go to the Folder tab and select Folder Permissions
- Click Add to select the name of the person you want to share your folder with from the Global Address List
- Highlight the person's name in the list, and then for Permission Level, select None
- Tick the checkbox next to Folder visible, and then click OK

1.2 Grant access to Mailbox sub folders - if applicable

Note: This step only applies if the folder you want to share is located within a sub folder of your Mailbox – for example, if you wanted to share the Guides folder, which is located within the sub folder Outlook Training.

If the folder you want to share is immediately below your Mailbox, like the SK1003 folder in the example shown opposite, skip to step 1.3 below.

For each folder that is above the folder you want to share:

- Click on the folder. Go to the Folder tab and select Folder Permissions
- Click Add to select the name of the person you want to share your folders with from the Global Address List.
- Highlight the person's name in the list, and then for Permission Level, select None.
- Tick the checkbox next to Folder visible, and then click OK.

Repeat this process for each folder that is above the folder you wish to share.

1.3 Grant access to your folder(s)

- Click on the folder you want to share, and then go to the Folder tab and select Folder Permissions
- Click Add to select the name of the person you want to share your folders with from the Global Address List.
- Highlight the person's name in the list and select the appropriate Permission Level, e.g. if you want the person to be able to read items only, select Reviewer; if you want them to be able to modify items, select Editor. For definitions of all Permission Levels, see table on page 1.
- Click OK.
2. **Open a folder that a colleague has shared with you**

What if a colleague has shared one of their folders with you? How do you access it?

- In Outlook, go to the **File** tab and select **Account Settings > Account Settings**
- With the **Email** tab foremost, ensure the mail account is highlighted, then click **Change...**
- Click More Settings...
- Click on the **Advanced** tab, and under **Mailboxes**, click on the **Add...** button
- Type in your colleague's name *[Surname, Forename]*, and then click **OK** twice
- Click **Next >**, and then click **Finish**.
- Close the **Account Settings** dialog
- Your colleagues **Mailbox** will appear at the bottom of your list of Mail Folders in the **Navigation Pane**.
- Click on the arrow symbol to expand your colleague's Mailbox and to view the folder(s) they have shared with you.

**Note:** If you do not see your colleague's Mailbox in the Navigation Pane, try closing Outlook and restarting.

**Further information and help**

Use MyIT to log calls with the IT Service Desk: [https://myit.abdn.ac.uk](https://myit.abdn.ac.uk)

For IT training materials, see [www.abdn.ac.uk/tad](http://www.abdn.ac.uk/tad)