What is Records Management?
Records management is a systematic process for the control and management of all types of recorded information, for as long as the information is needed.
Creating and using records is a vital part of our everyday activities.
The importance and value of managing records lies in their role as evidence of what has taken place.
Records provide an accurate, authentic and complete account of the University’s actions, transactions, decisions and commitments.
We need records to work efficiently and demonstrate how we meet our legal and regulatory requirements.
Some records may not be current, however they may still retain value over a long period of time.
Our historical records document the history of the University and present an accurate picture of what we have done and why.

What does Records Management cover?
Any piece of information which is recorded constitutes “a record”.
A record comes in many paper and digital formats; reports, memos, emails, instant messages, invoices, lists, spreadsheets, databases, images, audio and word files.
It is the content and the context which is significant, not the format.

What does Records Management involve?
To manage records effectively, we use a systematic “life cycle” approach. This means;
- Creating/capturing good quality records
- Organising records so they are easy to find, share and re-use
- Storing records securely to protect vital business and keep personal data safe
- Disposing of records which are no longer needed
- Archiving records which have lasting or permanent value.

Governance
The University Records Management Policy and Records Retention Schedules have been approved by Court.
These govern the way we manage records across the whole University;
- promoting efficiencies and good practice as a natural part of our everyday business activities
- reducing risks around data security or data loss
- ensuring compliance with information legislation such as the Freedom of Information (Scotland) Act 2002 (FOISA) and the Data Protection Act 1998 (DPA)

How long records should be kept?
The Records Retention Schedules list the key types of records held within the University, specifies why we keep them and for how long.
Schedules also indicate which records should be destroyed or kept permanently.
Some records need to be kept for specified periods, according to the law. Others need to be kept for a recommended period, for our own business requirements.
We have an obligation to preserve a record of our actions for public scrutiny.
We also have a duty to process personal data fairly and securely and remove people’s personal information from our records when it is no longer accurate or needed.

Creating, naming and storing of records
The names we give to our files are important to ensure that they can be easily identified, found, retrieved and shared.
File names need to be systematic, concise and objective, avoiding the use of abbreviations, jargon or personal names to prevent confusion, duplication, or loss of information.
The use of File Naming Conventions helps to organise personal and shared files, in a systematic and logical way, saving time and effort for all.
Paper records should be organised in a clear, systematic way and housed safely in a suitable storage environment.
Records held electronically should be stored on secure shared drives, which are backed-up and not on desktops or removable storage devices. Special security measures such as authentication, permission models or encryption are required to safeguard records which contain sensitive or personal data.

**Email & Social Media**

Social media has become an integral part of the working environment. They are equally subject to disclosure on request under FOISA or DPA legislation. Emails and social media are tools for communicating information quickly and easily. They are not designed for long term storage of records.

Work related emails, tweets, or posts are also business records and should be treated accordingly.

**Archiving & Preservation of Records**

Some records created within the University need to be kept for many years, or permanently because of their historical, cultural or business value. The University is obliged to ensure that appropriate technical and organisational preservation measures are taken to prevent loss of access, damage or destruction of key records. Specific advice should be sought from the University Records Manager or University Archivist regarding the appropriate management of these records to address long term access, storage and preservation requirements.

**Further Assistance**


or

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