eRegistration
Step-by-Step Guide
(full Colour version)
eREGISTRATION: A STEP-BY-STEP GUIDE

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OVERVIEW

To become a registered student you must complete the first two parts of the registration process and international students complete Part 3 also:

1. eRegistration
2. Choosing your curriculum
3. International Students only (non-EU)
4. Collect student ID card (new students only)

Part 1: ELECTRONIC REGISTRATION - you do this part yourself

The first part of the registration process is known as electronic registration (often referred to as eRegistration or eReg), which can be completed using the electronic registration portal screens, from anywhere in the world. You should complete this before you arrive in Aberdeen. The eRegistration portal will be open from 1 August approximately each year to mid-June the following year (www.abdn.ac.uk/ereg). You should update any missing personal details, check and amend your qualifications, choose a password to obtain computer access, and confirm your tuition fees.

Note to new students only: During the following periods there may be times when the eRegistration system is unavailable. This coincides with the Scottish Higher, and A-Level, results periods when data is transferring in to the University from UCAS:

- 26 July to 2 August 2016 and
- 5 to 11 August 2016

If you have any queries about, or experience any problems with, eRegistration, please email ereg@abdn.ac.uk. Please give your full name and student ID number in the email.

Part 2: CHOOSING YOUR CURRICULUM

The second part of the registration process is known as MyCurriculum. This part confirms and enlivens your academic curriculum (course module(s)). It is very important, for undergraduate students particularly, to have given some thought in advance to the courses you will take. For details on how to choose your courses, please visit the MyCurriculum website. Exchange students will choose their courses when they meet their Go Abroad Tutor.

Part 3: VISA CHECK FOR IMMIGRATION PURPOSES: ALL NEW and RETURNING International Students

This part of the registration process relates to international students only (from countries out with the EU).

<table>
<thead>
<tr>
<th>A Students Holding a Tier 4 Visa</th>
</tr>
</thead>
<tbody>
<tr>
<td>The UK Government’s Visa &amp; Immigration Services (UKVI) requires, by law, that we hold the information detailed below and that we regularly check and update your details.</td>
</tr>
<tr>
<td><strong>NEW</strong> students: We will check your original documents against the copy that you are required to bring with you to registration; <strong>RETURNING</strong> students: your information will be checked against the data we hold on record so further copies will not be required, unless you are providing new documents. Even if a copy of your current documents have already been submitted you are still required to bring your original documents with you to registration.</td>
</tr>
<tr>
<td>If we do not hold copies of your current documents, please photocopy these after you travel to the UK. You must bring:</td>
</tr>
<tr>
<td>- a copy of all the pages in your Passport that contain any information/leave stamps (but empty pages are not needed);</td>
</tr>
<tr>
<td>- if you already have a Biometric Residence Permit (BRP plastic ID card) please copy the front and back of the card;</td>
</tr>
<tr>
<td>- if your visa is a General Adult Student (under Tier 4) the visa must state that you are permitted to study at the University of Aberdeen (licence number 1GF1B20B2). If it is not our licence number you may not be permitted to study with us at this time.</td>
</tr>
<tr>
<td>At your port of entry to the UK your Entry Clearance vignette (sticker) is stamped by an Immigration Officer. This activates your temporary visa. Please ensure that it is stamped. You will have been advised in your Entry Clearance paperwork that you must collect your full visa on arrival in Aberdeen and in most cases it is likely to be at the Post Office in the Berryden area of the city (almost next door to Sainsbury’s supermarket). You must bring your full visa and passport documents along to registration. If you have access to a photocopier prior to registration please take a copy of all your documents along with you. It will speed up the process of registration if your documents are already copied. If not, we will have access to a photocopier at the registration venue.</td>
</tr>
<tr>
<td>It is also a requirement that:</td>
</tr>
<tr>
<td>- you have a valid local term time address (ie an address in Aberdeen, which must not be the department’s address) stored in the University’s Student Record. You should input this address either at the eRegistration stage or, if a term time address is not yet known, input it through the Student Portal. The Student Portal will open a day or two after you become a fully registered student.</td>
</tr>
<tr>
<td>Registration staff will record the expiry date of your passport and your visa. This will allow us to alert you, if you are still a student with us, that the expiry date is approaching and for you to take action to submit an extension application to the UKVI, via the University’s Student Support &amp; Advice Office, if appropriate.</td>
</tr>
</tbody>
</table>
Please also note that under the University’s Sponsor licence it is a requirement that you ‘register’ on several occasions per year. You will be emailed – to your University email account – asking you to report for these checks. You must attend for these unless you can show that you have permission to study off campus.

| B | Students Holding Any Other Type of Visa (Non-Tier 4) |

**NEW** students: You will know from going through the admissions process whether you have been classified as an Overseas student. If this is the case you will have to provide a copy of your passport and current visa (if appropriate), at registration. You should also bring along your original documents. Even if you have EU dual nationality, or are (say) Norwegian, we require this information in order to rule you out from any further visa check notices that we regularly send to Tier 4 students. Sometimes the UK Government’s Visa & Immigration Services (UKVI) will require the University to submit data on any student holding a visa, so we have to be prepared to comply with this demand.

**RETURNING** students:

i) If your current visa is not a Tier 4 visa and **is still valid** and you submitted a copy of your passport and visa when you first registered at the University, there is no need for you to report for a further Visa check.

ii) If you have a **new** visa, you should bring with you to the registration venue a copy of the new visa, **along with the original document**. The copy will be checked against your original documents and the copy retained.

Registration staff will record the expiry date of your passport and your visa. This will allow us to alert you, if you are still a student with us, that the expiry date is approaching and for you to take action to submit an extension application to the UKVI, via the University’s Student Support & Advice Office, if appropriate.

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**Part 4: STUDENT ID CARD - collection**

**NEW** students

If you are a new student, or have a new student ID number, to receive an ID card you must upload a photograph to [www.abdn.ac.uk/photoupload](http://www.abdn.ac.uk/photoupload). Once the photo is submitted it takes about three working days for the ID card to be ready for collection. Please follow the online guidance to ensure that your photo upload was successful. Your photograph should be in colour and be a close-up of your head and shoulders.

When you complete all parts of the Registration process new students should collect their student ID card by following the appropriate instructions on the new students’ website [www.abdn.ac.uk/newstudents](http://www.abdn.ac.uk/newstudents). Students living in University Halls of Residence will likely be given their ID card when they check in to their accommodation.

**RETURNING** students

It is expected that a new more secure style of student ID card will be available by the start of term in September 2016. Information regarding collection of new ID cards will be available on the Infohub website in due course over the summer [www.abdn.ac.uk/infohub](http://www.abdn.ac.uk/infohub).

If you do not properly register your student ID card will become invalid approximately 14 days after your expected re-start date, which could cause you significant inconvenience.

If you have any queries about, or experience any problems with eRegistration, please email [ereg@abdn.ac.uk](mailto:ereg@abdn.ac.uk). Please give your full name and 8 digit student ID number in the email.
**eRegistration Overview of Screens**

This is the main navigation page for eRegistration. In the centre of the screen is the University Shield in black and white. Each of the four sections of the Shield corresponds to the four sections of eRegistration: Personal Details, Academic Details, Fees and Computer Registration. When you complete a section it changes from black and white to colour.

Prior to any sections of eRegistration being completed, the screen will look like this (black and white version, but the numbers within the shield are not displayed):

When you have completed all 4 parts of the shield you will see a message:

**YOU HAVE NOW COMPLETED ELECTRONIC REGISTRATION ~ THANK YOU.**

Your screen should look like this (subject to Fees being complete) i.e. the 4 sections of the Shield should be displayed in colour:
Before trying to eRegister online you will need the following:

- **Your Student ID number**
  Returning students enter the ID number from their student ID card;
  For new students this is the 8 digit number on the front of the Certificate of Acceptance for Studies letter that you received from the Admissions Office. Generally, the first digit will commence with a 5, for example, 51512345. Please do not use the 10 digit applicant number that you used previously.

- **Pen and Paper** to accurately record your Username and Password
- **Payment details for Fees** either Sponsor details (such as SAAS number) OR credit or debit card details for an online fee payment (applies to those students expecting to pay part or all of their own tuition fees).
- **Details of your Home address** (including the postcode)
- **Details of your Term-time address, if known**, (including the postcode)

Go to the University of Aberdeen homepage and click on the link for New Students [www.abdn.ac.uk/newstudents](http://www.abdn.ac.uk/newstudents). There is lots of useful information at this site. Click on the Registration icon, then select the Category of Student that relates to you and follow this link through Steps 1-4. Step 1 relates to electronic registration (eRegistration).

A useful Step-by-Step Guide is available at [www.abdn.ac.uk/infohub/documents/Step_by_Step_Guide.pdf](http://www.abdn.ac.uk/infohub/documents/Step_by_Step_Guide.pdf). The Guide is comprehensive so suggest that you do not print it but keep it open at the same time as you open the eRegistration facility. If you cannot find the answer you need in the Guide, or in the Frequently Asked Questions site ([www.abdn.ac.uk/infohub/documents/SS_eReg_Frequently_Asked_Questions.pdf](http://www.abdn.ac.uk/infohub/documents/SS_eReg_Frequently_Asked_Questions.pdf)) and you require further assistance email (ereg@abdn.ac.uk).

If you are not able to complete all of the sections at once you can leave the eRegistration facility and return to it at a later date to finish off. If you do this please remember to log out first. The log-out button is at the top of the page in the centre. Please complete eRegistration before coming to Aberdeen.

**LOGGING IN TO eREGISTRATION**

- Returning students use your normal log in details;
- New students use the information below.

### On Campus

**(i): LOGGING ON TO THE COMPUTER** (this may already be done for you)

- Press keys Ctrl + Alt + Delete, then click OK
- This will display the login window
- In the **User name** box, type `register`
- Leave the password box empty; click OK

**(ii): eREGISTRATION LOGIN**

- Once you are logged into the PC, you will be taken to the eRegistration web page

### Off Campus

- If you have access to the internet, enter the following web-address: [www.abdn.ac.uk/ereg](http://www.abdn.ac.uk/ereg)

- You will then be prompted to enter:
  - (i) your date of birth in the format DD MMM YYYY (01 Jan 1997)
  - (ii) your 8-digit student ID number
    - Returning students should use the 8 digit number from their current ID card e.g. 51365434 or
    - New students - This is the 8 digit number on the Certificate of Acceptance for Studies letter. Generally the first digit will commence with a 5, for example, 51612345. Please do not use the 10 digit applicant number that you used during the application process.

- You will then be invited to proceed to initialise eRegistration for session 2016/17 – click this link.
Click on the above section of the University Shield to access the Personal Details section of eRegistration.

Most of the information required in this section will probably have already been input onto the system from the information you provided in your application form. However, if there is any missing information, a request to ‘Please complete each of the following sections before accepting the declaration below...’, will be displayed (see the below screen). You should then click on each of the subsequent links to complete the missing information. As you complete them the links will disappear so that the only thing left to do in this section is accept the Declaration by clicking on the Agree button.

The above is the main screen of the Personal Details section. The possible sections of missing information that you may be asked to input are as follows:

1. Personal Information (Gender, Marital Status, Mobile Phone No.)
2. Social and Ethnic Background (Occupational Background, Number of Dependants)
3. Country of Origin/Domicile
4. Home Address
5. Term-time Address
6. Emergency Contact Details/Next of Kin
7. Disability
8. Previous Educational Institution
1. **Personal Information (Gender, Marital Status, Mobile Phone No.)**

The above screen should be completed as follows.

**Title:** select the most appropriate title from the drop-down menu (i.e. Mr, Mrs, etc).

**Forenames:** you may enter up to three Forenames using the boxes provided.

**Surname:** your Family name/Surname should be entered in the box provided.

**Previous surname:** if you have changed your name, as a result, for example, of marriage, please complete this box.

**Gender:** select the most appropriate option.

**Gender the same as at birth:** select the most appropriate option.

**Sexual Orientation:** select the most appropriate option from the drop-down menu.

**Religious Belief:** select the most appropriate option from the drop-down menu.

**Were you in Care?:** select the most appropriate option from the drop-down menu.

**Are you a Carer?:** select the most appropriate option from the drop-down menu.

**Marital Status:** select the most appropriate option from the drop-down menu.

**Mobile Phone No.:** you may type in your mobile phone number if you wish. If you get stuck in this Screen, please enter 11 zeros.

Some of these questions may appear inappropriate and probing. The University is required to comply with the rules on gathering statistics as instructed by the Higher Education Statistical Agency (HESA).

There is an option to refuse to give information, by choosing the *Prefer not to say* answer in some of the questions, so it is your choice whether to disclose.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Personal Information. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top (centre) of the screen.

**Returning Students** – your details may not have changed, though your Term Time and Next of Kin details will need to be checked. If you are not asked to make any changes, click the Back button and move on to the next section.
2. Social and Ethnic Background (Occupational Background, Number of Dependents)

The main screen for this section will look like this:

![Social and Ethnic Background Screen](image)

This section should be completed as follows.

**Ethnic Origin:** please choose the most appropriate option from the drop-down menu. This information is used only for statistical purposes and is not available to University Staff in general.

**Occupational Background:** If you have come to University straight from school, please select the employment of your parents or guardian from the drop-down menu. If you have come to University from employment, then please select your most recent employment prior to the start of University. If the correct job title is not available from the list, please choose the job title that most closely resembles your own. This information is used only for statistical purposes.

**Type of Dependents:** Please choose the most appropriate option from the drop-down menu.

**Number of Dependant Children:** this is the number of your children, NOT your parents’ children. If you do not have any children please enter 0. This information is used only for statistical purposes and is not available to University Staff in general.

**Parents Higher Education:** this question asks if your parents have any qualifications from a higher education institution.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Social Background section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top (centre) of the screen.

3. Country of Origin/Domicile

The main screen for this section will look like this:

![Country of Origin/Domicile Screen](image)
This section should be completed as follows.

**Country of Birth:** select the most appropriate option from the drop-down menu. If your country is not available from the list please contact [ereg@abdn.ac.uk](mailto:ereg@abdn.ac.uk), in order for the Registry staff to enter in your Country of Birth manually. This information is used for statistical purposes only.

**Place of Birth:** type in the town/city in which you were born in the box provided. This information is used for statistical purposes only.

**Legal Nationality:** select the most appropriate option from the drop-down menu. If your country is not available from the list please contact [ereg@abdn.ac.uk](mailto:ereg@abdn.ac.uk). This information is used for statistical purposes only. UK passport holders should select ‘UK-Valid as Nationality Only.’

**Country of Domicile:** this is the country in which you have been normally resident over the last three years. Your Country of Domicile will have been automatically entered on to your profile from the data given on your Application for Admission form and you will not be able to change it yourself. If you believe the information held is incorrect, please contact [ereg@abdn.ac.uk](mailto:ereg@abdn.ac.uk). The information in this field affects your assessment for liability for tuition fees.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Country of Origin/Domicile section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top (centre) of the screen.

4. **Home Address**

Home address denotes your permanent residence outwith term time.

This address will be used for some written correspondence during standard vacation time. However, please note that the majority of University correspondence is via your University email account, which you should check regularly at all times.

Choose either (a) UK or (b) Non UK address as appropriate.

(a) If you select ‘UK Address’, the following screen will appear:
If your term time address and/or Emergency contact address is the same as your home address, please click on the appropriate box(es) provided at the top of the screen. Your Home Address will be automatically copied to your Term Time and Emergency Contact addresses.

**New Post code:** enter the post code of your Home address.

**New House Number/Name:** enter the house number or house name of your Home Address (i.e. out of term-time Accommodation).

Click ‘Find Address’.

Click ‘OK’ on the popup message.

The system will search for an address that matches the post code and House Number/Name provided. If you input only the first part of the postcode several addresses may have been found - a message will pop up informing you of the number of matches. Click OK. A new Address List will appear. Select your correct address from the drop down facility and click the Accept box. If the address displayed is incorrect, please delete the address shown and enter the correct one in the boxes provided.

**Home Tel No:** type in the most suitable telephone number on which you can be contacted outside of term-time.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Home Address section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

(b) If you select ‘Non UK Address’, the following screen will appear:

- **Home Address**: enter your permanent home address using the boxes provided. Remember to give the COUNTRY in the last box.

- **Home Tel No.**: type in the most suitable telephone number on which you can be contacted outside of term-time (vacation time).

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Home Address section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top (centre) of the screen.

**5. Term Time Address**

This address will be used for some correspondence during Term Time (i.e when you studying in Aberdeen). However, please note that the majority of University correspondence is via your University email account, which you should check regularly (it is recommended that you check it at least once a week).

If your Term Time Address is the same as your permanent Home Address please type your Home Address in the box provided.
Choose either (a) ‘UK Address’ or (b) ‘Non UK Address’ as appropriate.

**Returning Students** – Your details may not have changed. When you check the relevant field and see that this is the case just click on the Back button in the top centre of the page, and move onto the next section.

(a) If you select ‘UK Address’, the following screen will appear:

**New Postcode**: enter the post code of your Term Time Accommodation.

**New House Number/Name**: enter the house number or house name of your Term-Time Accommodation.

Click ‘Find Address’.

Click ‘OK’ on the pop-up message.

The system will search for an address that matches the post code and House Number/Name provided. If you input only the first part of the postcode several addresses may have been found - a message will pop up informing you of the number of matches. Click OK. A new Address List will appear. Select your correct address from the drop down facility and click the Accept box. If the address displayed is incorrect, please delete the address shown and enter the correct one in the boxes provided.

**Residence Type**: this is the type of accommodation in which you are resident (e.g. Halls of residence, or parental home). Choose the most appropriate option from the drop-down menu.

**Term Tel No**: type in the most suitable telephone number on which you can be contacted during term time.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Term-Time Address section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

(b) If you selected ‘Non UK Address’, the following screen will appear.
Residence Type: this is the type of accommodation in which you are resident. Choose the most appropriate from the drop-down menu.

Term Address: enter your address using the boxes provided. Remember to give the COUNTRY in the last box.

Term Tel No: type in the most suitable telephone number on which you can be contacted during term time.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Term-Time Address section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

6. Emergency Contact Details/Next of Kin

Your emergency contact will only be contacted in exceptional circumstances, such as if you are unable to contact them yourself (e.g. if you are unconscious in hospital and only have your student ID card as identification).

Click on either ‘UK Address’ or ‘Non UK Address’ as appropriate.

The following screen will appear:

a) if you select 'UK Address' the following screen will appear:-

Title: select the title of your Emergency Contact from the drop-down menu

Surname and Forename: type the surname and forename of your Emergency Contact into the text boxes provided.

Relationship to You: Your emergency contact does not need to be a relative. It should be the person most suitable to contact in an emergency.

New Postcode: enter the post code of your Emergency Contact.

New House Number/Name: enter the house number or house name of your Emergency Contact.

Click ‘Find Address’

Click ‘OK’ on the pop-up message.

The system will search for an address that matches the post code and House Number/Name provided. If the address displayed is correct, click ‘Apply’ to accept. If the address displayed is incorrect, please delete the address shown, enter the correct one in the boxes provided, and click ‘Apply’.

Contact Tel No: type in the contact telephone number of your Emergency Contact.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Emergency Contact details. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

b) if you selected 'Non UK Address' the following screen will appear:-
Title: select the title of your Emergency Contact from the drop-down menu

Surname and Forename: type the surname and forename of your Emergency Contact into the text boxes provided.

Relationship to You: Your emergency contact does not need to be a relative. It should be the person most suitable to contact in an emergency.

Emergency Contact Address: enter the address using the boxes provided (50 characters permitted in each line of the address). Remember to give the COUNTRY in the last box of the address line.

Emergency Contact Telephone Number: type in the contact telephone number of your Emergency Contact.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Emergency Contact details. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

7. Disabilities

When this link is selected, the following screen will be displayed:

Disability: If you have a disability, please select the appropriate option from the drop-down menu. This information is confidential and can only be accessed by a Disability Adviser. If you have not already contacted the University to provide us with details of your disability prior to completing eRegistration, a Disability Adviser will be in contact with you in due course. You will then be given the opportunity to discuss possible disability-related adjustments at University. If you wish to contact a Disability Adviser directly, please email student.disability@abdn.ac.uk.

If you have no disability please select ‘No Known’ disability from the drop-down list.
Please Note:
Disabled Students Allowance can be applied for by students with a disability. If you think you may be eligible but have not applied, please contact a Disability Adviser (student.disability@abdn.ac.uk) for further information.

When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Disability section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

8. Previous Education Institution

Previous Higher Education: Select Yes or No as appropriate
Institution Type: Select the Institution Type from the list then click the Next Button. This will display a more detailed list depending upon the selection made.

If the option 'UK School or College' is selected, the following list will appear:

Select the location of the institution. The English and Welsh authorities are listed. If Scotland or Northern Ireland scroll to S or N as appropriate, then click the Next Button.

If you were to select Scotland, choose your institution from the list and enter the year you left that institution. Click on the Apply button. This change has now been applied. Click on the Back button. You will notice now that Previous Education Institution has disappeared from the list of missing items.
When you have completed all the boxes, please click ‘Apply’ and then ‘OK’ in response to the pop-up message that appears. You will have completed the Previous Education section. To return to the main screen of the Personal Details section of eRegistration, please click ‘Back’ at the top of the screen.

When you have completed all the missing information, the main Personal Details screen should look like this:

The only task you have to do now to complete this section is read and Agree to the Declaration.

The top-left quadrant of the University shield will turn to blue when you click on the Agree button  You can now move on to the next section of eRegistration.
Qualifications on Admission to University

If you are a new student, the first screen shows the HIGHEST QUALIFICATIONS you possess on ADMISSION to University. Returning students are taken straight to their current statement of student record.

Any qualifications provided on your application form should have been transferred to this screen. However, this may not always be the case. If the screen is blank you will need to enter the highest qualifications you had when you started University. So, if you already have a Degree, your A-level/Higher results are not required. Similarly, if your highest qualifications are A Level/Higher results, then Standard grades/GCSEs are not required.

If the qualifications displayed on the screen are correct click 'YES'. This will take you to the Declaration for the Academic Details section (click the 'Agree' box at the bottom of the screen to accept the Declaration. Now you can click 'Back' at the top of the screen to return to the eRegistration Overview screen, the main navigation page for eRegistration), or to your current statement of Student Record if you are a returning student.

If there are qualifications missing, or the qualifications displayed are incorrect, please click 'NO'. You will be presented with the following screen:

Enter changes to your qualifications in the text box and click OK. If you are an Undergraduate student you must provide the Admissions Office, in The Hub, with proof of the amendment(s) you are requesting or the change(s) will not be made. New students should complete the declaration that follows.
Returning students should check their statement of academic record. Please see below for details.

Once you have accepted the Declaration, click on ‘Back’ at the top of the page to take you back to the eRegistration Overview screen, the main navigation page for eRegistration.

Your Overview page should now look like this (the Course of Study Details section of the University Crest should now be in colour):

**Incoming ERASMUS Students or International Exchange Students**

If you are an incoming ERASMUS or other exchange student you will see a screen similar to the one below. You will not have to insert any qualifications, but should just click on the **Yes** box to confirm your home university (i.e. the University you normally attend when not on exchange.) If this information is missing please enter it.
Once you have accepted the Declaration, click on ‘Back’ at the top of the page to take you back to the eRegistration Overview screen, the main navigation page for eRegistration.

Your Overview page should now look like this (the Course of Study Details section of the University Crest should now be in colour):

Returning Students - please check your record!

Students returning to University will be presented with a screen similar to the following, which details the courses they have already been enrolled on during their studies:
In column five of your Academic Record the Codes denote: C1=1st Class Merit, C2=2nd Class Merit, C3=Referred to SPC, C4=Authorised Entry/Resumption, C5=Unauthorised Entry, C6=Unauthorised withdrawal/At risk, C7=Class Certificate withheld, C8=Assessment only, C9=Authorised withdrawal, CX=Prerequisite not satisfied, CY=Cross-Year Course

Please note that, if you have a C9 against any of your courses, it means that you have withdrawn from that course. These courses are irrelevant to your degree programme and can be ignored. A C4 against a course means that you joined the course; a C7 or C6 denotes that your attendance was being monitored. Also, the year given in the first left column is the start date of the academic year (e.g. 2015 denotes the 2015/16 academic year, even though the results of assessments were in January, May or July 2015).

Click ‘YES’ if the academic record is correct to take you to the declaration for this section.

Click ‘NO’ if the record is incorrect. Please give details in the box provided and click ‘OK’ to confirm them. If an assessment mark is incorrect you should speak to the appropriate School who will investigate and process a Change of Mark via the Registry, if necessary.

Once you have accepted your academic record as being correct, you will be taken to the Declaration screen for the Academic Details section.

To complete this section you must agree to the declaration which takes account of any corrections you have submitted.

Once you have accepted the Declaration, click on ‘Back’ at the top of the page to take you back to the eRegistration Overview screen, the main navigation page for eRegistration.

Your Overview page should now look like this (the Course of Study Details section of the University Crest should now be in colour):
Once you click on the above icon, which takes you to the Computing Account section of eRegistration, you will be presented with the Terms and Conditions screen for computing use (see below). Please read these carefully and click ‘Accept’.

**Terms and Conditions**

You are currently completing Computing Account details, click on **Back** to return to the eRegistration Overview page.

**Use of centrally provided Computing & IT facilities**

University computing facilities are provided in support of university activities - teaching, learning, research, administration, consultancy and other legitimate University business. Personal use of these facilities is a privilege, not a right, and any abuse of this privilege could lead to the withdrawal of permission for personal use and disciplinary action, if appropriate. All criminal activities will be reported directly to the police.

You are **NOT** permitted to:

- Disclose your password or let anyone else login with your username.
- Play or store computer games on centrally provided University IT facilities.
- Download, store or share illegal copies of films, music, software, documents or books (i.e. anything which breaches copyright regulations).
- Run an application providing services to other users.
- Undertake any activity that might adversely affect the performance of the systems for other users.
- Conduct any personal business, nor do contract work or money-making activity not sanctioned by the appropriate University authority.

If in **ANY** doubt, do not do it, check with the IT Service desk as your computing facilities could be withdrawn.

For further information, including full conditions of use, please see the conditions of use, or contact the IT Service desk.

- I have read this summary of the conditions of use of the centrally provided computing and IT facilities and agree to abide by them.
- I also acknowledge that I am further bound by the full conditions of use.

Press Accept to agree to the Terms and Conditions.

Once you click ‘Accept’, you will be taken to the below screen where you will be asked to submit a password for computer access.

**Password Entry**

You are currently completing Computing Account details, click on **Back** to return to the eRegistration Overview page.

You must choose a password to (re-)register your account. Returning students must choose a new password.

Your password must obey these rules:

- It must contain at least 8 and no more than 14 characters.
- It must not contain the first 8 characters of a dictionary word.
- It must not contain your real name or your IT account username.
- It must contain at least 1 lowercase character (a-z), 1 uppercase character (A-Z), 1 alphanumeric character, and 1 numeric character (0-9).
- It may contain no more than 2 consecutive duplicate characters (i.e. xx is OK but xxx is not).
- It may contain sequences of no more than 3 characters (i.e. abc is OK but abcd is not).

**Password Security**

Your chosen password is case-sensitive. A password such as “ABCdef123” is NOT the same as the password “abcDEF123”. You must remember which parts of your password you typed in upper case (capital) and which you did not.

If you forget it you will have to call in person to the Service desk:

- Old Aberdeen - Elder Wright Building, Room 004
- Foresterhill - Polwarth Building, Room 112

Please enter a password value: 

Please re-enter your password value:

Click ‘Validate’.

Enter your password. Memorise your password - **DO NOT** write it down. Click ‘Validate’. You will see your username and e-mail address. Remember these along with your password.

**New students, please note** : It may take up to one hour for your email account to be fully set up.
We have a password management service for changing or resetting the password for all your University logins. Login to email to register your mobile number and alternative email address – you’ll need these if you forget your password. Find out more at our Password management page.

Click on ‘Back’ at the top of the screen to return to the eRegistration Overview screen, which should now look like this.
FINANCE DETAILS/FEES

When you click into this section, details of your provisional fee payer information tuition fees will be displayed. This is based on details we hold on the student record system. Please read this screen carefully.

If no tuition fees are displayed on screen please email the Fees Team at tuitionfees@abdn.ac.uk and the reason will be investigated. You must include your 8 digit student identity number and your name in any email that you send. In busy periods during August - October it might take up to 5 working days for the Fees Team to be able to respond.

The Fees section can be quite complicated so examples of each Type of student fees are given below.

1a. I am a UK/EU undergraduate student paying my own tuition fees, or the screen shows I am paying my own fees:
1b. I am an international or postgraduate, or RUK student paying my own tuition fees, or the screen shows that I am paying my own fees
2. A sponsor is paying all or part of my fees for me
3. The Student Awards Agency for Scotland (SAAS) is paying my fees for me
4. My Local Authority/Student Loans Company, is paying my fees for me
5. My fees are charged by the credit depending on the number of course modules that I take in the academic year
6. I am an ERASMUS or international exchange student so I don’t pay fees
7. Alumni Discount

If you have made a mistake you can click on the Undo Changes button. This will take you back to the start of the Finance Details section of eRegistration.

1a. I am a UK/EU undergraduate student paying my own tuition fees, or the screen shows I am paying my own fees:
You are first being asked to provide information on WHO is to pay your tuition fees.
The Fee Payer column displays the current information held by the University of who is to pay your tuition fees. This will default to ‘Self’ if we do not have information on any other body/sponsor paying them for you. If you, or a friend or family member, will be paying your tuition fees the option should remain as ‘Self’. If the screen shows Self and you expect to pay your own tuition fees click on the Yes button.
If you are not expecting to pay your own tuition fees, ie if you have applied or are applying to a sponsor, or SAAS, or the Student Loan Company, click on the No box, (even if you have not yet heard back from that sponsor with confirmation that they will pay). If you expect a sponsor to pay your tuition fees for you follow the relevant links in Section 2 of the Fees Section.

If you click on the Yes box you will be taken to the screen below.
Now that you have provided information on WHO is to pay your tuition fees, you are now asked to confirm if the AMOUNT of your tuition fees displayed is correct. If so, click Yes.

To complete the Finance Details part of eRegistration, click on the Agree button to accept the Statement.

If you have made a mistake you can click on the Undo Changes button. This will take you back to the start of the Finance Details section of eRegistration.

If you do not agree with the Amount, click No and you will be asked to complete a box to explain your discrepancy. Click on the Ok button. The Fees Team will get back to you in a few days and you will be able to complete this section when your fees have been adjusted.
1b. I am an international or postgraduate, or RUK student paying my own tuition fees, or the screen shows that I am paying my own fees:

You are first being asked to provide information on WHO is to pay your tuition fees.

The Fee Payer column displays the current information held by the University of who is to pay your tuition fees. This will default to ‘Self’ if we do not have information on any other body/sponsor paying them for you. If you, or a friend or family member, will be paying your tuition fees the option should remain as ‘Self’. If the screen shows ‘Self’ and you expect to pay your own tuition fees click on the Yes button.

If you are not expecting to pay your own tuition fees, ie if you have applied or are applying to a sponsor, or the Student Loan Company, click on the No box, (even if you have not yet heard back from that sponsor with confirmation that they will pay). If you expect a sponsor to pay your tuition fees for you please follow the relevant links in Section 2 of the Fees Section.

If you click on the Yes box you will be taken to the screen below.

Now that you have provided information on WHO is to pay your tuition fees, the next stage is to confirm if the AMOUNT of your tuition fees displayed is correct. If so, click Yes.

If you do not agree with the Amount, click No and you will be asked to complete a box to explain your discrepancy. Click on the Ok button. The Fees Team will get back to you in a few days and you will be able to complete this section when your fees have been adjusted.
If the Payer and Amount information is correct, click on the *Agree* button to accept the Statement.

If you have made a mistake you can click on the *Undo Changes* button. This will take you back to the start of the Finance Details section of eRegistration.

When you click on the *Agree* button you will then see the Fee Settlement screen, where you can make an electronic payment (50% minimum) and/or print out a copy of a Payment Plan so that you can arrange to pay the remaining balance (50%) by three equal and consecutive instalments. Do not make a payment if you think that your fees will be paid by a sponsor.

![Fee Settlement Screen](image)

If you click on the *Make Electronic Payment* button you will be taken to a secure payment site. You are advised to make a payment in advance using this electronic payment facility as it considerably reduces the length of time you have to queue to make a payment by other means. **You can use this facility on one occasion only in each academic year.** If you wish to make additional payments after using this facility, go to [www.abdn.ac.uk/internetpayments](http://www.abdn.ac.uk/internetpayments). If you do not wish to make a payment at this time, click on the *Back* button in the middle of the screen and you will returned to the eRegistration Overview page. Please note that if you are using older browser software eg firefox/chrome you may get a message when you click on the *Make Electronic Payment* button, saying there is an “error – contact the University”; however the action you should take first is to try using newer browser software.

If you make a payment using the electronic facilities you will receive an automatic email as confirmation of payment. Please take this/these emails with you to your registration venue as proof of payment, and also submit your Payment Plan (if appropriate) if you have not already sent it by mail.

If you wish a receipt for any amount paid by another method please contact the University’s Cash Office at payments@abdn.ac.uk. If you choose not to make a payment electronically through the ePayment facility it could take a week, or longer at busy times, for your payment to be processed on the Finance system. For alternative methods of payment go to [www.abdn.ac.uk/infohub/finance/paying](http://www.abdn.ac.uk/infohub/finance/paying).

The following screen will confirm that you have now completed the Finance Details part of eRegistration. Click on *Back* to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.

![Finance Details Screen](image)

### 2. A sponsor is paying all or part of my fees for me

You are first being asked to provide information on **WHO** is to pay your tuition fees.

The *Fee Payer* column displays the current information held by the University of who is to pay your tuition fees. This will default to ‘Self’ if we do not have information on any other body/sponsor paying them for you. If you, or a friend or family member, will be paying your tuition fees the option should remain as ‘Self’. If the screen shows *Self* and you expect to pay your own tuition fees click on the *Yes* button.
If you are **not expecting to pay** your own tuition fees, i.e., if you have applied or are applying to a sponsor, or the Student Loan Company, click on the **No** box, (even if you have not yet heard back from that sponsor with confirmation that they will pay). If you expect a sponsor to pay your tuition fees for you please follow the relevant links in Section 2 of the Fees Section.

In the line that says **Paying Own Tuition Fees**, delete the amount that has automatically been inserted. If you are not paying any of your own fees click on/or tab to the next line(s) and a zero(s) will automatically be inserted. You need to enter the corrected amount(s) in the appropriate box. An example is given below.
It might be that you are still paying some of the fees yourself but another sponsoring body is paying the balance. Please give details in the box provided and also remember to include your 8 digit student identity number, your name and return email address.

If you state that a sponsor is to pay your fees you must submit the official guarantee before we can confirm the sponsor in your student record.

When complete click on the OK button.

Once you click on the OK button you will see the following message to confirm that your changes have been sent to the Fees Team for consideration. Apart from SAAS or the Student Loan Company, no change can be made without hard copy proof being submitted.

We will not be able to make any change to your tuition fees until the Fees Team receives a copy of the letter of confirmation from your sponsor. Please scan to tuitionfees@abdn.ac.uk or submit a hard copy of the letter to the University of Aberdeen Infohub as soon as possible.

When the necessary changes have been made to your tuition fees the message will disappear and you will be able to continue with this part of eRegistration. When you go into the eRegistration facility thereafter the fees will show that you now have a sponsor for all or part of your fees (subject to receipt of confirmation of your sponsor from you).
3. The Student Awards Agency for Scotland (SAAS) is paying my fees for me

3.1 Already told us that SAAS is paying?:
If you have already told us that SAAS is expected to pay your tuition fees the screen will look like the below (if you have not already told us, or the information we hold still displays ‘SELF’, scroll down to 3.2).

Please remember that you must apply to SAAS each and every year otherwise you will become personally liable to pay your own tuition fees.

If you agree it is SAAS click the Yes button.

You are then asked to confirm that the AMOUNT of tuition fees due to the University is correct.

If you agree with the AMOUNT, click on the Yes button.

To complete the Finance Details part of eRegistration, click on the Agree button to accept the Statement.

If you have made a mistake you can click on the Undo Changes button. This will take you back to the start of the Finance Details section of eRegistration.

The following screen will confirm that you have now completed the Finance Details part of eRegistration. Click on Back to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.
3.2 **You now want to advise us that SAAS is paying:**

(Follow the procedure in 3.1 above for students that we already know are expected to be SAAS funded.)

If you click on the **No** button you will be taken to the screen below.

In the line that says *Paying Own Tuition Fees*, copy the amount that has automatically been inserted and enter it into the line below for SAAS. Go back and delete the amount in the previous box as this no longer applies to you. A £0.00 figure will automatically be entered in the previous row. An example is shown in the screen below.
If you already know your SAAS reference number please enter it into the small box in the middle of the screen. Do not worry if you have not yet been notified by SAAS of your reference number.

Please give details (in the large box) of the status of your current application to SAAS eg I have applied but not heard back; I am about to apply; I am seeking repeat funding. Remember to include your 8 digit student identity number, your name and return email address.

Click on OK. You will see the following message to confirm that your changes will be processed.

When the necessary changes have been made to your tuition fees the message will disappear and you will be able to continue with this part of eRegistration. When you go into the eRegistration facility thereafter the fees will show that you expect your fees to be paid by SAAS (subject to receipt of confirmation of your sponsor from you).

If you have given the University a satisfactory explanation of who is going to pay your tuition fees your registration will not be delayed, but you may be asked a couple of questions about your fees when you go to collect your student identity card. Once SAAS is displayed as your fee payer, please complete the fees part of eRegistration so that the bottom left quadrant of the University Shield turns from black and white to colour.

New SAAS-funded students only - once you receive your confirmation letter from SAAS (not the SLC letter) please bring a copy to the University of Aberdeen Infoshub in the Students’ Union building (formerly The Hub). Write your student id number on the photocopy and put the copy in the postbox. Don’t wait in the queue if you do not need to!
4. The Student Loans Company (SLC) or Student Finance, is paying my fees for me

4.1 Already told us that the SLC or Student Finance is paying?: If you have already told us that the SLC or Local Authority is expected to pay your tuition fees the screen will look like the below (if you have not already told us, or the information we hold still displays ‘SELF’, scroll down to 4.2).

Please remember that you must apply to the SLC each and every year otherwise you will become personally liable to pay your own tuition fees.

If you agree it is the SLC or Local Authority click the Yes button.

You are then asked to confirm that the AMOUNT of tuition fees due to the University is correct.

If you agree with the AMOUNT, click on the Yes button.

To complete the Finance Details part of eRegistration, click on the Agree button to accept the Statement.

If you have made a mistake you can click on the Undo Changes button. This will take you back to the start of the Finance Details section of eRegistration.

The following screen will confirm that you have now completed the Finance Details part of eRegistration. Click on Back to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.
4.2 If you have not already told the Registry that you are expecting the Student Loans Company or Local Authority to pay all or part of your tuition fees, click on the No button to disagree with WHO is to pay your tuition fees.

(Follow the procedure in 4.1 above if this screen already shows that we expect your tuition fees to be paid by the SLC.)

If you click on the No button you will be taken to the screen below.

In the line that says Paying Own Tuition Fees, copy the amount that has automatically been inserted and enter it into the line below that says An English, Welsh or Northern Irish Local Authority or the Student Loans Company. Go back and delete the amount in the previous box as this no longer applies to you. A £0.00 figure will automatically be entered in the previous row. An example is shown in the screen below.

Please give details (in the large box) of the status of your current application to the SLC/your Local Authority eg I have applied but not heard back; I am about to apply; I am seeking repeat funding. Remember to include your 8 digit student identity number, your name and return email address.
Click the OK button. You will see the following message to confirm that your request for changes has been sent to the Fees Team to be processed.

When the necessary changes have been made to your tuition fees the message will disappear and you will be able to continue with this part of eRegistration. When you go into the eRegistration facility thereafter the fees will show that you expect your fees to be paid by the SLC or Local Authority (subject to receipt of confirmation of your sponsor from you).

If you have given the University a satisfactory explanation of who is going to pay your tuition fees your registration will not be delayed, but you may be asked a couple of questions about your fees when you go to collect your student identity card. Once SLC or Local Authority is displayed as your fee payer, please complete the fees part of eRegistration so that the bottom left quadrant of the University Shield turns from black and white to colour.

When you receive your confirmation letter from the SLC/Local Authority please scan it to the Fees Team: tuitionfees@abdn.ac.uk or bring a copy to the University of Aberdeen Infohub in the Students’ Union building (formerly The Hub). Write your student id number on the photocopy and put the copy in the Infohub’s postbox. Don’t wait in the queue if you do not need to!

5. My fees are charged by the credit depending on the number of course modules that I take in the academic year

5.1 Already told us that you have a sponsor paying?: If you have already submitted information to the Registry on who is expected to pay your tuition fees the screen will look like the below, displaying the name of your sponsor (if you have not already told us, or the information we hold still displays as ‘SELF’, scroll down to 5.2).

5.1.1 You are first being asked to provide information on WHO is to pay your tuition fees.
The *Fee Payer* column displays the current information held by the University of who is to pay your tuition fees. This will default to ‘Self’ if we do not have information on any other body/sponsor paying them for you. If you, or a friend or family member, will be paying your tuition fees the option should remain as ‘Self’. If the screen shows *Self* and you expect to pay your own tuition fees click on the *Yes* button.

If you agree with the name of the sponsor shown, click the *Yes* button.

5.1.2 You are then asked to confirm that the *AMOUNT* of tuition fees due to the University is correct.

The tuition fee *AMOUNT* shown is either a reflection of the number of course modules you took in the previous academic year, or it might be a reflection of what the Registry has been informed regarding the number of course modules that you are expected to take. In the example below the price is for 4 course modules of 15 credits each (4 x £1115).

i) If you agree with the *AMOUNT* click on the *Yes* button.

To complete the Finance Details part of eRegistration, click on the *Agree* button to accept the Statement.

If you have made a mistake you can click on the *Undo Changes* button. This will take you back to the start of the Finance Details section of eRegistration.

The following screen will confirm that you have now completed the Finance Details part of eRegistration. Click on *Back* to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.
ii) If you do not agree with the **AMOUNT**, click on the **No** button.

If the amount that you or your sponsor are expecting to pay does not match the number of course modules/credits for which you are expecting to register you must complete the box so that the fees can be properly adjusted. Please name the course code(s) and title(s) so that the Fees Team can check the credit total for the academic year.

Any by-the-credit programmes of study eg Project Management must clearly state if they are to be studying off campus via the Distance Learning route, as this has a bearing on the fees to be charged.

As you have proposed changes to the **AMOUNT** of tuition fees due you will see the messages below confirming that your changes have been sent to the Fees Team. Log-in to eRegistration again in a few days to see if your tuition fees have been adjusted and you will be able to continue through this part of eRegistration.

During the academic year the Fees Team runs a weekly report on any mismatch of credit value and fees charged so your tuition fee liability will change if you add to, or withdraw from your original curricula. It is dependant on the School entering the course changes onto the Student Record as the report comes from that system.
5.2 You now want to advise us that a SPONSOR is paying your tuition fees:

(Follow the procedure in 5.1 above for students that we already know are expected to be funded by a named sponsor.)

If you click on the No button you will be taken to the screen below.

In the line that says Paying Own Tuition Fees, copy the amount that has automatically been inserted and enter it into the appropriate line below eg An External Source/Sources not listed above. Go back and delete the amount in the previous box as this no longer applies to you. A £0.00 figure will automatically be entered. An example is shown in the screen below.
Please give details (in the large box). Remember to include your 8 digit student identity number, your name and return email address.

[If you are also trying to change the amount of tuition fees listed you will get stuck in this screen. If you get into this position, on the bottom right of the screen you will see a link to the Tuition Fees team. Please email them.]

Click on OK. You will see the following message to confirm that your changes will be processed.

![Image]

When the necessary changes have been made to your tuition fees the message will disappear and you will be able to continue with this part of eRegistration. When you go into the eRegistration facility thereafter the fees will show that you expect your fees to be paid by your sponsor (subject to receipt of confirmation of your sponsor from you).

### 5.3 You are paying your own tuition fees

Click on the **Yes** button to agree that you are paying your own tuition fees.

Now that you have provided information on WHO is to pay your tuition fees, the next stage is to confirm if the **AMOUNT** of your tuition fees displayed is correct. If you agree with the AMOUNT, click on the **Yes** button. If not, please follow the process above in 5.1.2 (ii)

![Image]

If the Payer and Amount information is correct, click on the **Agree** button to accept the Statement.
If you have made a mistake you can click on the *Undo Changes* button. This will take you back to the start of the Finance Details section of eRegistration.

When you click on the *Agree* button you will then see the Fee Settlement screen, where you can make an electronic payment (50% minimum) and/or print out a copy of a Payment Plan so that you can arrange to pay the remaining balance (50%) by three equal and consecutive instalments. Do not make a payment if you think that your fees will be paid by a sponsor.

If you click on the *Make Electronic Payment* button you will be taken to a secure payment site. You are advised to make a payment in advance using this electronic payment facility as it considerably reduces the length of time you have to queue to make a payment by other means. **You can use this facility on one occasion only in each academic year.** If you wish to make additional payments after using this facility, go to [www.abdn.ac.uk/internetpayments](http://www.abdn.ac.uk/internetpayments). If you do not wish to make a payment at this time, click on the *Back* button in the middle of the screen and you will returned to the eRegistration Overview page. Please note that if you are using older browser software eg firefox/chrome you may get a message when you click on the *Make Electronic Payment* button, saying there is an “error – contact the University”; however the action you should take first is to try using newer browser software.

If you make a payment using the electronic facilities you will receive an automatic email as confirmation of payment. Please take this/these emails with you to your registration venue as proof of payment, and also submit your Payment Plan (if appropriate) if you have not already sent it by mail.

If you wish a receipt for any amount paid by another method please contact the University’s Cash Office at payments@abdn.ac.uk. If you choose not to make a payment electronically through the ePayment facility it could take a week, or longer at busy times, for your payment to be processed on the Finance system. For alternative methods of payment go to [www.abdn.ac.uk/infohub/finance/paying](http://www.abdn.ac.uk/infohub/finance/paying).

The following screen will confirm that you have now completed the Finance Details part of eRegistration. Click on *Back* to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.

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6. **I am an ERASMUS or International Exchange student so I don’t pay fees**

If you are an incoming ERASMUS, or international exchange student, you will view a screen similar to the one below.
We should already know that you are an ERASMUS, or international exchange student who is not due to pay fees. For University accounting and audit purposes the Fee Payer displays on the screen that the fees will be charged to the relevant College in this university - in this particular example the tuition fees will be charged to the College of Arts. This is because the College needs to balance its books (in accounting terms) on incoming and outgoing ERASMUS and exchange students. You are not expected to pay your own tuition fees.

As long as the information resembles the above, please click on the Yes box to agree that the charge will go to the University of Aberdeen’s own internal accounts.

When you click on the Yes box a screen similar to the below will appear.

You are asked to confirm that the AMOUNT of tuition fees is correct. This is the total amount due, whether you are paying them or not. Click on the Yes box.

Click on the Agree button to confirm.

The following screen will confirm that you have now completed the Fees part of eRegistration. Click on Back to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.

If the information on you being an ERASMUS or exchange student is not known to the Fees Team the default setting will show in the Fee Payer column as SELF. As you will not be paying your own tuition fees you need to select the No button and complete the next screen.
In the line that says Paying Own Tuition Fees, copy the amount that has automatically been inserted and enter it into the box alongside A University Source.... Go back and delete the amount in the previous box as this no longer applies to you. £0.00 will automatically be entered in this box. An example is shown below.

Please give details (in the large box) of the type of Exchange student that you are and that you are not expecting to pay your own fees. Include the name of any University staff member that has been your contact so that if there is a query the Fees Team can contact that person. Remember to include your 8 digit student identity number, your name and return email address.

When complete click on the OK button. You will see the following message to confirm that your changes have been sent to the Fees Team.
When the necessary changes have been made to your Fee Payer the bold message will disappear and you will be able to continue with this part of eRegistration. When you go into the eRegistration thereafter the fees will show that one of the University’s colleges/schools is expected to pay your tuition fees.

Through eRegistration, if you have given the University a satisfactory explanation of who is going to pay your tuition fees your registration will not be delayed, but you may be asked a couple of questions about your fees when you go to collect your student identity card. When the correct fee payer is displayed, please complete the fees part of eRegistration so that the bottom left quadrant of the University Shield turns from black and white to colour.

7. Alumni Discount

A 20% discount is available to eligible NEW postgraduate degree students who have previously graduated with a degree from the University. It applies to the portion of tuition fees that you are liable to pay yourself and it is for the first year of study only. To see if you meet the criteria go to www.abdn.ac.uk/postgraduate/funding or follow the instructions within the following screens.

When you click on the fees part of eRegistration the system should know that you have been a student before and will present the screen below to you.

Read the Guidance Notes and if you feel that you fit the criteria click on the Yes box.
The next screen asks you to complete and submit a simple Application Form. As you have proposed changes to WHO is to pay your tuition fees you will note from the text box that the Fees Team will assess your application and amend as appropriate if you are eligible. The Team will email you if you are not eligible. Check back in a few days to see if WHO is to pay your tuition fees has been adjusted.

If your application has been successful, when you check back in a few days you will see that you now have 2 (or more) rows of information in the screens. For example, the screen below shows WHO is to pay the tuition fees and you will see that it clearly shows the 20% ALUMNI discount is to be charged separately instead of to the student. This coding displayed next to Alumni Discount on the screen is purely for the University’s accounting and audit purposes and nothing for you to worry about. If you agree with WHO is to pay your tuition fees click on the Yes box.
Once you have read the Statement click on the Agree button to continue. If you are paying the balance of your own tuition fees you will now be taken to the screen where you can choose to make an electronic payment (50% minimum) and/or print out a copy of a Payment Plan (UK bank customers only) so that you can arrange to pay the remaining balance (50%) by three equal and consecutive instalments. An example is below.

If you click on the Make Electronic Payment button you will be taken to a secure payment site. You are not required to make any payment until the start of your studies, but you are advised to do so as using the payment facility considerably reduces the length of time you have to queue to make a payment by other means. You can use this facility on one occasion only in each academic year. Please note that if you are using older browser software eg firefox/chrome you may get a message when you click on the Make Electronic Payment button, saying there is an “error – contact the University”, however the action you should take first is to try using newer browser software.

If you wish to make additional payments after using this facility, go to www.abdn.ac.uk/internetpayments. If you do not wish to make a payment at this time, click on the Back button in the middle of the screen and you will returned to the eRegistration Overview page.

If you make a payment using any of the electronic facilities you will receive an automatic email as confirmation of payment. Please take this/these emails with you to your registration venue as proof of payment, and also hand in your Payment Plan (if appropriate) if you have not already sent it by mail.

If you wish a receipt for any amount paid by another method please contact the University’s Cash Office at payments@abdn.ac.uk. If you choose not to make a payment electronically through the ePayment facility it could take a week, or longer at busy times, for your payment to be processed on the Finance system. For alternative methods of payment go to www.abdn.ac.uk/infohub/finance/paying.

The following screen will confirm that you have now completed the Fee Settlement part of eRegistration. Click on Back to return to the eRegistration Overview page. You will notice that the Finance Details part of the shield is now displayed in colour.