

## Policy for dealing with Virus-infected Personal Computers (Students)

Virus infected computers pose a threat to network security and may adversely affect other users. This policy has been implemented in order to help secure the University's wireless network and to help safeguard our wireless community from the threat of virus attacks.

The following applies to personal computers owned by undergraduate, taught and research post-graduate students.

If we detect that you have an infected computer, we will take the steps outlined below:

1. You will be denied **all** access to the wireless network; you will continue to have access e-mail and other online resources on PCs in classrooms and study places.
2. DIT will raise a Service Desk call and will notify you that:
  - your access to the wireless network has been denied due to a virus infection
  - your access will not be restored until you can demonstrate that your computer is clean and virus free
  - you should either clean the infected machine yourself, or take it to one of the local firms listed that will do it for you - note that these firms will charge for this service
  - you must ensure that a suitable virus protection package is installed as part of the cleanup process
    - While you are a student at the University of Aberdeen, we recommend that you use Sophos anti-virus software for which we have a site licence. For full details, including guidance on installation, see our dedicated Sophos web pages – [www.abdn.ac.uk/dit/antivirus](http://www.abdn.ac.uk/dit/antivirus).
  - you must ensure that any memory sticks or other removable media you have connected to the infected computer is also checked and, if necessary, cleaned.
3. Once you believe that your computer is virus free, you must bring it to the Service Desk for testing. If your computer is clean, your network access will be **partially** restored.
  - In order that we can be reasonably sure that your computer will not become re-infected and cause further issues, your access to the wireless network will be restricted for a limited period; this will allow you to continue your academic work but will restrict other activities.
  - **Full access will be restored when we are confident that your computer is no longer a threat to the wireless network.**